

**WESTERN CAPE-QUARTERLY PERFORMANCE REPORTS: 2024/25  
DEPARTMENT OF HEALTH AND WELLNESS**

Programme / Sub programme / Performance Measures	Frequency	Target for 2024/25 as per Annual Performance Plan (APP)	1 <sup>st</sup> Quarter Planned output as per APP	1 <sup>st</sup> Quarter Actual output - validated	2 <sup>nd</sup> Quarter Planned output as per APP	2 <sup>nd</sup> Quarter Actual output - validated
<b>Programme 1: Administration</b>						
<b>Administration</b>						
Audit opinion of Provincial DoH	Annually	Unqualified	-	-	-	-
<b>Programme 2: District Health Services</b>						
<b>District Health System</b>						
Patient Experience of Care satisfaction rate	Annually	79.2	-	-	-	-
Patient Safety Incident (PSI) case closure rate	Quarterly	94.6	94.5	87.1	94.5	93.1
Severity assessment code (SAC) 1 Incident reported within 24 hours rate	Quarterly	64.6	64.4	75.4	64.4	75.8
Ideal clinic status obtained rate	Annually	83.6	-	-	-	-
<b>Primary Health Care</b>						
Antenatal 1st visit before 20 weeks rate	Quarterly	74.6	74.8	73.4	74.6	73.9
Mother postnatal visit within 6 days rate	Quarterly	63.8	62.6	63.5	62.6	63.1
Delivery 10-19 years in facility rate	Quarterly	11.3	11.3	12	11.5	12.4
Couple year protection rate	Quarterly	50.4	52.0	52.6	51.3	52.1
Maternal Mortality in facility (Ratio – per 100 000 live births)	Annually	54.1	-	-	-	-
IUCD Uptake - Intra Uterine Contraceptive Device	Quarterly	4,823	1,208	1171	2,482	2,322
Delivery 10-14 years in facility	Quarterly	356	91	75	182	153
Still birth in facility rate (per 1000 births)	Quarterly	18.60	18.58	17.05	18.61	17.25
Cervical cancer screening coverage	Quarterly	28.1	27.0	24.3	29.2	12.6
Infant 1st PCR test positive at birth rate	Quarterly	0.94	0.94	0.93	0.96	0.81
Infant PCR test positive around 6 months rate	Quarterly	0.37	0.26	1.8	0.32	1.31
HIV test positive around 18 months rate	Quarterly	0.39	0.39	0.17	0.39	0.12
Immunisation under 1 year coverage	Quarterly	69.5	72.6	67.4	71.9	67.1
Measles 2nd dose 1 year coverage	Quarterly	70.1	73.4	66.6	73.3	66.6
Vitamin A dose 12 - 59 months coverage	Quarterly	54.1	49.8	48.8	58.4	47.8
Neonatal death in facility rate	Quarterly	8.77	8.80	7.9	8.79	8.16
ART child remain in care rate [12 months]	Quarterly	61.6	61.6	48	61.6	58.9
ART child viral load suppressed rate (below 50) [12 months]	Quarterly	40.5	37.7	37	39.1	46
ART adult remain in care rate [12 months]	Quarterly	55.9	57.4	47	56.6	50.7
ART Adult viral load suppressed rate (below 50) [12 months]	Quarterly	69.7	71.4	73	70.5	72.7
HIV positive 15-24 years (excl ANC) rate	Quarterly	1.34	1.34	1.34	1.34	1.3
All DS-TB client death rate	Annually	4.37	-	-	-	-
All DS-TB client LTF rate	Quarterly	18.1	18.1	21.1	18.1	17
All DS-TB Client Treatment Success Rate	Quarterly	77.4	78.9	74.4	78.1	79.7
TB Rifampicin resistant/Multidrug - Resistant treatment success rate	Quarterly	52.5	53.5	51.3	53.3	53.2
TB Rifampicin resistant/Multidrug - Resistant lost to follow-up rate	Quarterly	24.7	25.7	24.9	25.3	25.3
TB Pre-XDR treatment success rate	Quarterly	51.3	54.1	41.7	51.3	42
TB Pre-XDR loss to follow up rate	Quarterly	23.0	24.3	33.3	23.7	30.4
PHC Mental Disorders Treatment rate new	Quarterly	0.01	0.01	0.04	0.01	0.04
<b>District Hospitals</b>						
Live birth under 2500g in facility rate	Quarterly	11.1	11.1	11.6	10.8	11.2
Child under 5 years diarrhoea case fatality rate	Quarterly	0.21	0.16	0.37	0.17	0.34
Child under 5 years pneumonia case fatality rate	Quarterly	0.23	0.19	0.22	0.21	0.2
Child under 5 years severe acute malnutrition case fatality rate	Quarterly	2.28	1.60	2.99	2.03	2.74
Death under 5 years against live birth rate	Quarterly	1.35	1.35	1.29	1.33	1.28
Complaint resolution within 25 working days rate	Quarterly	91.2	91.2	97.3	91.6	96
Average length of stay	Quarterly	3.6	3.6	3.51	3.7	3.6
Inpatient bed utilization rate	Quarterly	93.9	93.4	89.2	95.1	89.7

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<b>Programme 3: Emergency Medical Services</b>						
<b>Emergency Medical Services</b>						
EMS P1 urban response under 15 minutes rate	Quarterly	25.2	25.2	19.7	25.2	19.9
EMS P1 urban response under 30 minutes rate	Quarterly	50.4	50.4	45.6	50.4	44.5
EMS P1 rural response under 60 minutes rate	Quarterly	77.0	77.0	75.6	77.0	78
EMS incident mission time under 120 minutes rate	Quarterly	52.0	52.0	47	52.0	48.9
<b>Programme 4: Provincial Hospital Services</b>						
<b>Regional Hospitals</b>						
Live birth under 2500g in facility rate	Quarterly	16.2	16.2	16.3	16.3	15.6
Diarhoea death under 5 years	Quarterly	8	2	0	4	3
Pneumonia death under 5 years	Quarterly	10	2	3	5	3
Severe acute malnutrition (SAM) death under 5 years	Quarterly	6	2	2	4	4
Death in facility under 5 years	Quarterly	290	72	57	145	128
Maternal deaths in facility	Annually	9	-	-	-	-
Cervical cancer screening	Quarterly	822	194	147	423	147
Complaint resolution within 25 working days rate	Quarterly	97.9	99.1	98.4	100.0	100
Patient Experience of Care satisfaction rate	Annually	83.8	-	-	-	-
Severity assessment code (SAC) 1 Incident reported within 24 hours rate	Quarterly	75.0	72.7	100	68.0	92.6
Patient Safety Incident (PSI) case closure rate	Quarterly	91.7	91.6	86.2	91.6	95.8
Average length of stay	Quarterly	4.0	4.0	4	3.9	4.1
Inpatient bed utilization rate	Quarterly	86.5	86.8	83.7	86.6	82.6
<b>Specialised Hospitals</b>						
Complaint resolution within 25 working days rate	Quarterly	94.8	97.8	100	94.0	100
Patient Experience of Care satisfaction rate	Annually	84.0	-	-	-	-
Severity assessment code (SAC) 1 Incident reported within 24 hours rate	Quarterly	34.2	29.6	76.9	31.5	70.2
Patient Safety Incident (PSI) case closure rate	Quarterly	94.7	94.3	85.1	94.6	91.6
<b>Programme 5: Central Hospital Services</b>						
<b>Central Hospitals</b>						
Live birth under 2500g in facility rate	Quarterly	35.6	35.6	34.9	35.6	35.3
Diarhoea death under 5 years	Quarterly	3	1	1	1	1
Pneumonia death under 5 years	Quarterly	5	1	2	3	2
Severe acute malnutrition (SAM) death under 5 years	Quarterly	2	0	0	1	0
Death in facility under 5 years	Quarterly	488	122	114	244	215
Maternal deaths in facility	Annually	26	-	-	-	-
Cervical cancer screening	Quarterly	2,072	518	389	1,036	389
Complaint resolution within 25 working days rate	Quarterly	90.1	90.3	89.3	89.9	79.1
Patient Experience of Care satisfaction rate	Annually	80.0	-	-	-	-
Severity assessment code (SAC) 1 Incident reported within 24 hours rate	Quarterly	60.0	58.5	85	60.0	68.8
Patient Safety Incident (PSI) case closure rate	Quarterly	85.7	85.5	94.2	85.7	96.1
Average length of stay	Quarterly	7.0	7.0	6.8	7.0	6.8
Inpatient bed utilization rate	Quarterly	88.0	88.0	85.7	88.0	87.3
<b>Tertiary Hospitals</b>						
Diarhoea death under 5 years	Quarterly	9	3	2	4	3
Pneumonia death under 5 years	Quarterly	12	4	4	8	5
Severe acute malnutrition (SAM) death under 5 years	Quarterly	2	0	0	0	0
Death in facility under 5 years	Quarterly	131	31	31	65	66
Complaint resolution within 25 working days rate	Quarterly	94.7	97.0	94.6	94.0	100
Patient Experience of Care satisfaction rate	Annually	80.2	-	-	-	-
Severity assessment code (SAC) 1 Incident reported within 24 hours rate	Quarterly	66.7	100.0	33.3	50.0	60
Patient Safety Incident (PSI) case closure rate	Quarterly	89.6	89.5	95.8	89.6	98
Average length of stay	Quarterly	4.7	4.7	4.4	4.7	4.6
Inpatient bed utilization rate	Quarterly	75.0	75.0	77.6	75.0	74.8

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<b>Programme 6: Health Sciences and Training</b>						
<b>Bursaries</b>						
Bursaries awarded for scarce and critical skills categories	Annually	1,800	-	-	-	-
<b>Programme 7 : Health Care Support Services</b>						
<b>Engineering Services</b>						
Percentage of hospitals achieving the provincial benchmark for energy consumption	Annually	78.8	-	-	-	-
Percentage of hospitals achieving the provincial benchmark for water utilisation	Annually	63.5	-	-	-	-
<b>Forensic Pathology Services</b>						
Percentage of child death cases reviewed by the Child Death Review Board	Quarterly	80.0	79.7	75.3	79.8	71.9
<b>Medicine Supply</b>						
Percentage of pharmaceutical stock available	Quarterly	93.3	93.3	92.2	93.3	94.3
<b>Programme 8: Health Facilities Management</b>						
<b>Health Facilities Management</b>						
Percentage of Health facilities with completed capital infrastructure projects	Annually	100.0	-	-	-	-
<b>Information submitted by HOD: Dr K Cloete</b> <b>Telephone No: 021 483 3647</b>						