



Department of Social Development

Western Cape Directory of Services for Victims of Crime and Violence

CONTENTS

[A] - DIRECT SERVICES	7
MEDICAL SERVICES	28
TUTHUZELA CARE CENTRES	37
CAMPUS SERVICES	40
SHELTER FOR VICTIMS OF CRIME AND VIOLENCE	45
SERVICES ASSISTING WITH HUMAN TRAFFICKING	52
COUNSELLING, SUPPORT & THERAPEUTIC SERVICES	55
[B] - SUPPLEMENTARY SERVICES	83
LEGAL SERVICES	84
PUBLIC EDUCATION & AWARENESS	95
TRAINING	106
ECONOMIC EMPOWERMENT	108

Disclaimer

The Department of Social Development is committed to provide a database that is accurate and up to date. Every reasonable effort has been made to compile accurate information for the directory.

The Department of Social Development cannot be held liable for any changes that may have occured after printing the document.

The directory is not a complete and comprehensive reflection of ALL relevant sector entities in the Western Cape, but a working document which is updated regularly and as accurately as possible.

Core services indicated include critical role players within Government (eg. SAPS, Department of Social Development), NPOs currently being funded through the Victim Empowerment Programme of the Department of Social Development as well as a number of registered NPOs and recognised entities delivering services within the field.

Glossary

PEP	Post- exposure prophylaxis
PREP	Pre- exposure prophylaxis
ARV	Anti-Retroviral
STI	Sexually transmitted infection
LGBTQIA+	Lesbians, Gays, Bisexuals, Transgender/ Transsexual, Queer or Questioning, Intersex and asexual or Allied

Emergency/ Toll-Free Numbers

Ambulance	10177
Police Emergency	10111
Crime Stop	0860 010 111
Childline	0800 055 555
Department of Social Development	0800 220 250
The South African National Human Trafficking Resource Line	0800 222 777
HEAL (Halt Elder Abuse Line)	0800 003 081
Stop Gender Violence Helpline	0800 150 150
Safeline	0800 035 553

Helplines and Hotlines

Anger Management Support Group	021- 554 3661	Mon - Fri: 09:00-18:00
Department of Community Safety Complaints Line	021- 483 4332	Mon - Sun: 24 Hours
Department of Education Helpline	0800 202 933	Mon - Fri: 08:00-16:00
Department of Home Affairs Hotline	0800 601 190	Mon - Fri: 07:00-17:00
Department of Social Development Substance Abuse Helpline	0800 121 314	Mon - Sun: 24 Hours
Department of Social Development Toll-free Line	0800 220 250	Mon - Fri: 07:00-19:00
Gay & Lesbian Network Helpline	0860 333 331	Fri - Sun: 18:00-22:00
Gender-Based Violence (GBV) Command Centre	0800 428 428 Please Call Me *120*7867#	Mon - Sun: 24 Hours

Helplines and Hotlines

Legal Aid South Africa Advice Line	0800 110 110	Mon - Fri: 07:00-19:00
Lifeline South Africa	0861 322 322	Mon - Sun: 24 Hours
Medical Response and Paging service	021- 712 6699	Mon - Fri: 13:00-21:00
Mental Health Information Line	0800 21 22 23	Mon - Sun: 08:00-20:00
Missing Children South Africa	072 647 7464	Mon - Sun: 24 Hours
National AIDS Helpline	0800 012 322	Mon - Sun: 24 Hours
National Shelter Movement of South Africa	0800 001 005	Mon - Sun: 24 Hours
Pharmadynamics Trauma Helpline	0800 205 026	Mon - Sun: 24 Hours
People Opposing Women Abuse	011- 642 4345	Mon - Fri: 08:30-16:30
Rape Crisis Cape Town Trust	021- 447 9762	Mon - Fri: 09:00-17:00
Safeline	0800 035 553	Mon - Fri: 09:00-15:00
Safeline Crisis Line	072 367 4588	Mon - Sun: 24 Hours
Safe School Call Centre	0800 454 647	Mon - Fri: 08:00-19:30
Suicide Crisis Line	0800 567 567	Mon - Sun: 08:00-20:00
Trauma Clinic	084 944 9444	Mon - Sun: 24 Hours

VEP Coordinators: Western Cape Government Social Development

SWPD and VEP Coordinator: Western Cape Government Social Development

Directorate: Restorative Services
Sub-Programme: Victim Empowerment

Tel: 021- 483 4303

Physical Address: Western Cape Government Social Development

Union House

14 Queen Victoria Street

Cape Town

VEP Regional Coordinators: Western Cape Government Social Development

Cape Winelands

Local Offices: Witzenberg (Ceres); Drakenstein (Paarl); Stellenbosch;

Breede Valley (Worcester); Breede River Winelands (Robertson); Theewaterskloof (Caledon); Overstrand (Hermanus); Cape Agulhas (Bredasdorp); Swellendam

Tel: 023- 348 5300

Eden Karoo

Local Offices: Kannaland (Ladismith/ Caltzdorp); Hessequa (Riversdale);

Mossel Bay; George; Oudtshoorn; Bitou (Plettenberg Bay);

Knysna; Laingsburg; Prince Albert; Beaufort West

Tel: 044-8014300

Metro South

Local Offices: Athlone; Gugulethu; Philippi; Mitchells Plain; Wynberg;

Retreat: Fish Hoek

Tel: 021- 763 6200

Metro North

Municipal Districts/ Primary Towns: Bellville; Delft; Elsies River; Atlantis; Milnerton;

Cape Town; Langa

Tel: 021- 483 7689

Metro East

Municipal Districts/ Primary Towns: Kraaifontein; Eerste River; Somerset West;

Khayelitsha

Tel: 021-812 0980/40/80

West Coast

Municipal Districts/ Primary Towns: Matzikama (Vredendal); Cederberg

(Clanwilliam); Bergriver (Piketberg); Saldanha

(Vredenburg); Swartland (Malmesbury)

Tel: 022- 713 2272

[A] - DIRECT SERVICES	

SAPS Victim Empowerment Programme Coordinators

CLUSTER	STATION	CONTACT DETAILS
BEAUFORT WEST	BEAUFORT WEST	023- 414 8800
	LAINGSBURG	023- 551 8200
	LEEU-GAMKA	023- 521 8000
	MURRAYSBURG	049- 844 6500
	PRINCE ALBERT	023- 541 8000
BLUE DOWNS	BELHAR	021- 953 8100
	BELLVILLE SOUTH	021- 950 1300
	DELFT	021- 954 9085
	KLEINVLEI	021- 902 8300
	KUILSRIVIER	021- 900 2808
	MFULENI	021- 900 2593
	RAVENSMEAD	021- 933 9015
CAPE TOWN	CAMPS BAY	021- 437 8148
	CAPE TOWN	021- 467 8189
	KENSINGTON	021- 594 7047
	LANGA	021- 695 8045
	MAITLAND	021- 506 9400
	PINELANDS	021- 506 2022
	SEA POINT	021- 430 3747
	TABLE BAY HARBOUR	021- 403 1007
	WOODSTOCK	021- 442 3127
DA GAMASKOP	ALBERTINIA	028- 735 8051
	BARRYDALE	028- 572 8100

CLUSTER	STATION	CONTACT DETAILS
DA GAMASKOP	DA GAMASKOP	044- 606 2222
	GROOT BRAKRIVIER	044- 620 8310
	HEIDELBERG WC	028- 722 1910
	KWANONQABA	044- 606 5613
	MOSSEL BAY	044- 606 2830
	RIVERSDALE	028- 713 8544
	STILL BAY	028- 754 6100
	SUURBRAAK	028- 522 8000
	SWELLENDAM	028- 514 8117
EDEN	CALITZDORP	044- 213 8800
	CONVILLE	044- 803 3314
	DE RUST	044- 241 2050
	DYSSELSDORP	044- 251 8411
	GEORGE	044- 803 4771
	KNYSNA	044- 302 6671
	KWANOKUTHULA	044- 501 4202
	LADISMITH	028- 551 8116
	OUDTSHOORN	044- 203 9007
	PACALTSDORP	044- 803 9110
	PLETTENBERG BAY	044- 501 1957
	THEMBALETHU	044- 802 8912
	UNIONDALE	044- 752 6600
KHAYELITSHA	GORDONS BAY	021- 856 2677

CLUSTER	STATION	CONTACT DETAILS
KHAYELITSHA	HARARE	021- 363 9042
	KHAYELITSHA	021- 360 2371
	LINGELETHU WEST	021- 360 2263
	LWANDLE	021- 845 2164
	MACASSAR	021- 857 7120
	SOMERSET WEST	021- 850 1351
	STRAND	021- 854 9100
MILNERTON	ATLANTIS	021- 571 8547
	DARLING	022- 409 1305
	MALMESBURY	022- 482 7500
	MELKBOSSTRAND	021- 553 8228
	MILNERTON	021- 528 3855
	MOORREESBURG	022- 433 8691
	PHILADELPHIA	021- 972 1613
	RIEBEEK-WEST	022- 461 8100
	TABLE VIEW	021- 520 3300
MITCHELLS PLAIN	ATHLONE	021- 697 9249
	GRASSY PARK	021- 700 3900
	LANSDOWNE	021- 700 9007
	LENTEGEUR	021- 377 5000
	MITCHELL'S PLAIN	021- 370 1661
	PHILIPPI	021- 690 1514
	STEENBERG	021- 702 9021

CLUSTER	STATION	CONTACT DETAILS
MITCHELLS PLAIN	STRANDFONTEIN	021- 370 1506
NYANGA	BISHOP LAVIS	021- 935 9848
	ELSIES RIVER	021- 928 1400
	GUGULETHU	021- 684 2316
	MANENBERG	021- 699 9492
	NYANGA	021- 380 3319
	PHILIPPI EAST	021- 370 1934
	SAMORA MACHEL	021- 380 3475
OVERBERG	BREDASDORP	028- 425 5400
	CALEDON	028- 214 3925
	GANSBAAI	028- 384 0201
	GENADENDAL	028- 251 1011
	GRABOUW	021- 859 7754
	HERMANUS	028- 313 5300
	KLEINMOND	028- 271 8200
	NAPIER	028- 423 8004
	RIVIERSONDEREND	028- 261 8040
	STANFORD	028- 341 0601
	STRUISBAAI	028- 435 6440
	VILLIERSDORP	028- 840 8024
TYGERBERG	BELLVILLE	021- 918 3000
	BOTHASIG	021- 559 9419
	BRACKENFELL	021- 980 5722

CLUSTER	STATION	CONTACT DETAILS
TYGERBERG	DURBANVILLE	021- 970 3826
	GOODWOOD	021- 597 1802
	KRAAIFONTEIN	021- 980 5502
	PAROW	021- 929 7000
VREDENBURG	EENDEKUIL	022- 942 1600
	HOPEFIELD	022- 723 8007
	LAAIPLEK	022- 783 8020
	LANGEBAAN	022- 707 5140
	PIKETBERG	022- 913 8834
	PORTERVILLE	022- 931 8708
	REDELINGHUYS	022- 962 1620
	SALDANHA	022- 714 8315
	ST HELENA BAY	022- 736 8060
	VREDENBURG	022- 703 6440
VREDENDAL	CITRUSDAL	022- 921 8423
	CLANWILLIAM	027- 482 8197
	DORINGBAAI	027- 215 1021
	ELANDS BAY	022- 972 8000
	GRAAFWATER	027- 422 1122
	KLAWER	027- 216 8060
	LAMBERTSBAY	027- 432 8260
	LUTZVILLE	027- 217 4000
	NUWERUS	027- 643 2011

CLUSTER	STATION	CONTACT DETAILS
VREDENDAL	VANRHYNSDORP	027- 219 8020
	VREDENDAL	027- 201 3221
WINELANDS	CLOETESVILLE	021- 888 5940
	FRANSCHHOEK	021- 876 8074
	GROOT DRAKENSTEIN	021- 874 8000
	KLAPMUTS	021- 875 8000
	MBEKWENI	021- 692 5450
	PAARL	021- 827 4084
	PAARL EAST	021- 877 5900
	STELLENBOSCH	021- 809 5049
	WELLINGTON	021- 864 8471
WORCESTER	ASHTON	023- 615 8124
	BONNIEVALE	023- 616 8060/
	CERES	023- 316 8600
	DE DOORNS	023- 356 4031
	MCGREGOR	023- 625 8001
	MONTAGU	023- 614 8300
	P A HAMLET	023- 313 3133
	RAWSONVILLE	023- 349 8300
	ROBERTSON	023- 626 8288
	SARON	023- 240 8000
	TOUWSRIVIER	023- 358 8000
	TULBAGH	023- 230 8100

CLUSTER	STATION	CONTACT DETAILS
WORCESTER	WOLSELEY	023- 231 8028
	WORCESTER	023- 348 8600
WYNBERG	CLAREMONT	021- 657 2302
	DIEPRIVER	021- 710 7302
	FISH HOEK	021- 784 2707
	HOUT BAY	021- 791 8660
	KIRSTNHOF	021- 702 9116
	MOWBRAY	021- 680 9580
	MUIZENBERG	021- 787 3000
	OCEAN VIEW	021- 783 8326
	RONDEBOSCH	021- 685 2476
	SIMON'S TOWN	021- 786 8657
	WYNBERG	021- 799 1404

CLUSTER	STATION	CONTACT DETAILS
KHAYELITSHA	HARARE 021- 363 9042	
	KHAYELITSHA	021- 360 2371
	LINGELETHU WEST	021- 360 2290
	LWANDLE	021- 845 2060
	MACASSAR	021- 857 7111
	SOMERSET WEST	021- 850 1400
	STRAND	021- 854 9120
MILNERTON	ATLANTIS	021- 751 8500
	DARLING	022- 409 1305
	MALMESBURY	022- 482 7552
	MELKBOSSTRAND	021- 553 8228
	MILNERTON	021- 528 3800
	MOORREESBURG	022- 433 8667
	PHILADELPHIA	021- 972 1613
	RIEBEEK-WEST	022- 461 8100
	TABLE VIEW	021- 521 3300
MITCHELLS PLAIN	ATHLONE	021- 697 9249
	GRASSY PARK	021- 700 3929
	LANSDOWNE	021- 700 9007
	LENTEGEUR	021- 377 5036
	MITCHELL'S PLAIN	021- 370 1661
	PHILIPPI	021- 690 1514
	STEENBERG	021- 702 9021

CLUSTER	STATION	CONTACT DETAILS
MITCHELLS PLAIN	STRANDFONTEIN	021- 370 1506
NYANGA	BISHOP LAVIS	021- 935 9833
	ELSIES RIVER	021- 928 1400
	GUGULETHU	021- 684 2316
	MANENBERG	021- 699 9495
	NYANGA	021- 380 3319
	PHILIPPI EAST	021- 877 5900
	SAMORA MACHEL	021- 380 3475
OVERBERG	BREDASDORP	028- 425 5400
	CALEDON	028- 214 3925
	GANSBAAI	028- 384 0201
	GENADENDAL	028- 251 1011
	GRABOUW	021- 859 7700
	HERMANUS	028- 313 5300
	KLEINMOND	028- 271 8203
	NAPIER	028- 423 8000
	RIVIERSONDEREND	028- 261 8040
	STANFORD	028- 341 0601
	STRUISBAAI	028- 435 6440
	VILLIERSDORP	028- 840 8024
TYGERBERG	BELLVILLE	021- 918 3000
	BOTHASIG	021- 559 9400
	BRACKENFELL	021- 980 5719

CLUSTER	STATION	CONTACT DETAILS
TYGERBERG	DURBANVILLE	021- 970 3809
	GOODWOOD	021- 592 4430
	KRAAIFONTEIN	021- 980 5500
	PAROW	021- 929 7000
VREDENBURG	EENDEKUIL	022- 942 1600
	HOPEFIELD	022- 723 8000
	LAAIPLEK	022- 783 8020
	LANGEBAAN	022- 707 5140
	PIKETBERG	022- 913 8806
	PORTERVILLE	022- 931 8716
	REDELINGHUYS	022- 962 1620
	SALDANHA	022- 714 8300
	ST HELENA BAY	022- 736 8060
	VREDENBURG	022- 703 6440
VREDENDAL	CITRUSDAL	022- 921 8400
	CLANWILLIAM	027- 482 8197
	DORINGBAAI	027- 215 1021
	ELANDS BAY	022- 972 8000
	GRAAFWATER	027- 422 1122
	KLAWER	027- 216 8060
	LAMBERTSBAY	027- 432 8260
	LUTZVILLE	027- 217 4013
	NUWERUS	027- 643 2011

CLUSTER	STATION	CONTACT DETAILS
VREDENDAL	VANRHYNSDORP	027- 219 8024
	VREDENDAL	027- 201 3221
WINELANDS	CLOETESVILLE	021- 888 5940
	FRANSCHHOEK	021- 876 8072
	GROOT DRAKENSTEIN	021- 874 8000
	KLAPMUTS	021- 875 8020
	MBEKWENI	021- 868 9900
	PAARL	021- 807 4084
	PAARL EAST	021- 877 5900
	STELLENBOSCH	021- 809 5107
	WELLINGTON	021- 864 8480
WORCESTER	ASHTON	023- 615 8124
	BONNIEVALE	023- 616 8060
	CERES	023- 316 8609
	DE DOORNS	023- 356 4031
	MCGREGOR	023- 625 8001
	MONTAGU	023- 614 8314
	P A HAMLET	023- 313 3133
	RAWSONVILLE	023- 349 8300
	ROBERTSON	023- 626 8288
	SARON	023- 240 8000
	TOUWSRIVIER	023- 358 8000
	TULBAGH	023- 230 8100

CLUSTER	STATION	CONTACT DETAILS
WORCESTER	WOLSELEY	023- 231 8028
	WORCESTER	023- 348 8600
WYNBERG	CLAREMONT	021- 657 2302
	DIEPRIVER	021- 710 7320
	FISH HOEK	021- 784 2723
	HOUT BAY	021- 791 8660
	KIRSTNHOF	021- 702 9138
	MOWBRAY	021- 680 9589
	MUIZENBERG	021- 787 9016
	OCEAN VIEW	021- 783 8326
	RONDEBOSCH	021- 685 7345
	SIMON'S TOWN	021- 778 6867
	WYNBERG	021- 799 1404

SAPS Domestic Violence Act Coordinators

CLUSTER	STATION	CONTACT DETAILS
BEAUFORT WEST	BEAUFORT WEST	023- 414 8818
	LAINGSBURG	023- 551 8200
	LEEU-GAMKA	023- 521 8000
	MURRAYSBURG	049- 844 6500
	PRINCE ALBERT	023- 541 8000
BLUE DOWNS	BELHAR	021- 953 8100
	BELLVILLE SOUTH	021- 950 1354
	DELFT	021- 954 9020
	KLEINVLEI	021- 902 8300
	KUILSRIVIER	021- 900 2803
	MFULENI	021- 528 3800
	RAVENSMEAD	021- 933 9000
CAPE TOWN	CAMPS BAY	021- 437 8148
	CAPE TOWN	021- 467 8027
	KENSINGTON	021- 594 7038
	LANGA	021- 695 8000
	MAITLAND	021- 506 9428
	PINELANDS	021- 506 2022
	SEA POINT	021- 430 3747
	TABLE BAY HARBOUR	021- 403 1007
	WOODSTOCK	021- 442 3127
DA GAMASKOP	ALBERTINIA	028- 735 8050
	BARRYDALE	028- 572 8100

SAPS Domestic Violence Act Coordinators- Continued

CLUSTER	STATION	CONTACT DETAILS
DA GAMASKOP	DA GAMASKOP 044- 606 2240	
	GROOT BRAKRIVIER	044- 620 8310
	HEIDELBERG WC	028- 722 1910
	KWANONQABA	044- 606 5613
	MOSSEL BAY	044- 606 2830
	RIVERSDALE	028- 713 8552
	STILL BAY	028- 754 6100
	SUURBRAAK	028- 522 8000
	SWELLENDAM	028- 514 8117
EDEN	CALITZDORP	044- 213 3320
	CONVILLE	044- 803 3313
	DE RUST	044- 241 8800
	DYSSELSDORP	044- 251 8401
	GEORGE	044- 803 4771
	KNYSNA	044- 302 6671
	KWANOKUTHULA	044- 501 4219
	LADISMITH	028- 551 8100
	OUDTSHOORN	044- 203 9030
	PACALTSDORP	044- 803 9111
	PLETTENBERG BAY	044- 501 1928
	THEMBALETHU	044- 802 8911
	UNIONDALE	044- 752 6600
KHAYELITSHA	GORDONS BAY	021- 856 2677

SAPS Family Violence and Child Protection Unit (FCS)

AREA	TELEPHONE NUMBER	EMAIL ADDRESS
Beaufort West	023- 414 8540	beaufortwest.fcs@saps.gov.za
Bellville	021- 592 7092	ELSFCS@saps.gov.za
Bishop Lavis	021- 935 9806	bishoplavis.fcs@saps.gov.za
Caledon/ Grabouw	028- 214 3938	CALEDFCS@saps.gov.za
Cape Town Central	021- 467 6062	CAPEFCS@saps.gov.za
Ceres	023- 316 8500	ceres.fcs@saps.gov.za
Claremont	021- 657 1966	ceres.fcs@saps.gov.za
Da Gamaskop/ Kwanonqaba	044- 693 3129/ 044- 606 2866	mosselbay.FCS@saps.org.za
Delft	021- 918 3078/ 46	DelftFCS@saps.gov.za
George/ Knysna	044- 803 4615/ 16/ 02	October W@saps.gov.za
Hermanus	028- 313 7029	hermanus.fcs@saps.org.za
Khayelitsha/ Harare	021- 360 2433/ 021- 360 2435	KhayelitshaFCS@saps.gov.za
Kraaifontein	021- 980 5646	kraaifontein.fcs@saps.gov.za
Kuilsrivier/ Mfuleni	021- 918 3076/ 49	kuilsrivier.fcs@saps.gov.za
Milnerton/ Atlantis	021- 528 3854	CampbellL@saps.gov.za
Mitchells Plain	021- 376 9860	mitchellsplain.fcs@saps.gov.za
Muizenberg	021- 784 2736/ 42	MbuyaV@saps.gov.za
Nyanga	021- 376 9850/ 2	NyangaFCS@saps.gov.za
Oudtshoorn	044- 203 7518	OUDTFCS@saps.gov.za
Paarl/ Paarl East	021- 872 3546	PaarlFCS@saps.gov.za
Stellenbosch	021- 809 9165/ 8	PoggenpoelD@saps.gov.za
Vredenburg	022- 714 8320	HornJ@saps.gov.za
Vredendal	027- 201 3230	VREDEFCS@saps.gov.za
Worcester	023- 346 5800/ 10	worcesterfcs@saps.gov.za
Wynberg/ Grassy Park/ Steenberg	021- 799 1335/ 6	WynbergFCS@saps.gov.za

Position	Contact Details	
Section Commander: Gender-Based	Telephone number	021- 417 7216
Violence and Victim Empowerment Safe Schools Coordinator Lt Col T.E. Paulse	Mobile number	082 469 2833
	Email address	PaulseT@saps.org.za

CLUSTER NAME: BEAUFORT WEST

Position	Contact Details	
Cluster Commander Beaufort West	Telephone number Fax number Email address	023- 414 8827/ 082 044 8969 023- 414 8807 bwest.cluster@saps.org.za
Station Commander Beaufort West /Nelspoort/ Nieuveld	Telephone number Fax number Email address	023- 414 8826/8865 / 023- 416 1888 079 894 1783/ 082 559 4728 023- 414 8842/3448 / 023 416 1777 BEAUFORTWEST-SAPS@saps.gov.za
Station Commander Laingsburg	Telephone number Fax number Email address	023- 551 8200/ 082 522 3259 023- 551 8210 LaingsburgSAPS@saps.gov.za
Station Commander Leeu Gamka	Telephone number Fax number Email address	023- 521 8001/ 082 850 9573 023- 521 8007 LeeuGamkaSAPS@saps.gov.za
Station Commander Murraysburg	Telephone number Fax number Email address	049- 844 6504/ 082 778 6692 049- 844 0102 MurraysburgSAPS@saps.gov.za
Station Commander Prince Albert	Telephone number Fax number Email address	023- 541 8004/ 082 778 6720 023- 541 8007 PrinsAlbertSAPS@saps.gov.za

CLUSTER NAME: BLUEDOWNS

Position	Contact Details	
Cluster Commander Bluedowns	Telephone number Fax number Email address	021- 909 9570/ 082 850 9722 021- 909 9567 bluedowns.cluster@saps.gov.za
Station Commander Belhar	Telephone number Fax number Email address	021- 953 8114/ 082 777 4657 021- 953 8105 BelharSAPS@saps.gov.za
Station Commander Bellville South	Telephone number Fax number Email address	021- 950 1309/ 082 778 7004 021- 951 2558 BellvilleSouthSAPS@saps.gov.za
Station Commander Delft	Telephone number Fax number Email address	021- 954 9002/ 082 778 6843 021- 954 1816 DELFT-SAPS@saps.gov.za
Station Commander Kleinvlei	Telephone number Fax number Email address	021- 902 8313/ 082 374 4919 021- 902 8316 KleinvleiSAPS@saps.gov.za
Station Commander Kuilsriver	Telephone number Fax number Email address	021- 900 2854/ 082 334 7605 021- 900 2809 KuilsrivierSAPS@saps.gov.za
Station Commander Mfuleni	Telephone number Fax number Email address	021- 909 9588/ 082 778 7009 021- 909 9516 MFULENISAPS@saps.gov.za
Station Commander Ravensmead	Telephone number Fax number Email address	021- 933 9008/ 082 778 6637 021- 932 8063 RavensmeadSAPS@saps.gov.za

CLUSTER NAME: CAPE TOWN

Position	Contact Details	
	Telephone number	021- 467 8110/ 082 559 4661
Cluster Commander Cape Town	Fax number	021- 467 6350
Superior	Email address	capetown.cluster@saps.gov.za
	Telephone number	021- 437 8153/ 082 778 6616
Station Commander Camps Bay	Fax number	086 774 6428
Sampe Bay	Email address	CampsBaySAPS@saps.gov.za
	Telephone number	021- 467 8037/ 082 559 4586
Station Commander Cape Town	Fax number	021- 467 4584
Super Tom.	Email address	capetowncentral.sc.sec@saps.gov.za
	Telephone number	021- 594 7023
Station Commander Kensington	Fax number	086 774 6464
rtensington	Email address	KensingtonSAPS@saps.gov.za
	Telephone number	021- 695 8006/ 082 469 2443
Station Commander Langa	Fax number	021- 695 8004
Langu	Email address	LangaSAPS@saps.gov.za
	Telephone number	021- 506 9401/ 082 379 5588
Station Commander Maitland	Fax number	021- 506 9451
T I GITTIGHT G	Email address	MaitlandSAPS@saps.gov.za
	Telephone number	021- 506 2116/ 082 411 3351
Station Commander Pinelands	Fax number	021- 506 2114
Titleditas	Email address	PinelandsSAPS@saps.gov.za
	Telephone number	021- 430 3704/ 082 778 6638
Station Commander Sea Point	Fax number	021- 439 8484
Sea r oint	Email address	SeapointSAPS@saps.gov.za
Station Commander Table Bay Harbour	Telephone number	021- 403 1015/ 082 777 5174
	Fax number	021- 403 1021
	Email address	TableBayHarbourSAPS@saps.gov.za
	Telephone number	021- 442 3101/ 082 469 3096
Station Commander Woodstock	Fax number	021- 447 2404
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CLUSTER NAME: CAPE WINELANDS

Position	Contact Details	
Cluster Commander Cape Winelands	Telephone number Fax number Email address	021- 807 4119/ 082 411 4030 021- 883 8637 winelands.cluster@saps.gov.za
Station Commander Cloetesville	Telephone number Fax number Email address	021- 888 5947/ 082 411 2911 021- 888 5950 CloetesvilleSAPS@saps.gov.za
Station Commander Franschhoek	Telephone number Fax number Email address	021- 876 8075/ 082 778 6867 021- 876 8078 FranschhoekSAPS@saps.gov.za
Station Commander Groot-Drakenstein	Telephone number Fax number Email address	021- 874 8002/ 082 778 6872 021- 874 1766 GrootDrakensteinSAPS@saps.gov.za
Station Commander Klapmuts	Telephone number Fax number Email address	021- 875 8000/ 082 469 1815 021- 875 5595 KlapmutsSAPS@saps.gov.za
Station Commander Mbekweni	Telephone number Fax number Email address	021- 868 9905/ 082 778 6516 021- 868 3601 MbekweniSAPS@saps.gov.za
Cluster Commander Paarl	Telephone number Fax number Email address	021- 807 4089/ 082 374 4912 021- 807 4117 PaarlSAPS@saps.gov.za
Station Commander Paarl East	Telephone number Fax number Email address	021- 877 5998/ 082 250 9637 021- 877 5994 PaarlEastSAPS@saps.gov.za
Station Commander Stellenbosch	Telephone number Fax number Email address	021- 809 5109/ 021 889 5761/ 082 334 7525 021- 809 5131 stellenboschsaps@saps.gov.za

CLUSTER NAME: CAPE WINELANDS - Continued

Position	Contact Details	
Station Commander Wellington	Telephone number Fax number	021- 864 8468/ 082 777 6380 021- 864 8475
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CLUSTER NAME: DA GAMASKOP

Position		Contact Details
Cluster Commander Da Gamaskop	Telephone number Fax number Email address	044- 606 7803/ 082 334 7577 044- 606 7828 dagamaskop.cluster@saps.gov.za
Station Commander Albertinia	Telephone number Fax number Email address	028- 735 8046/ 082 778 6657 028- 735 1938 AlbertiniaSAPS@saps.gov.za
Station Commander Barrydale	Telephone number Fax number Email address	028- 572 1001/ 082 778 6939 028- 572 1018 BarrydaleSAPS@saps.gov.za
Station Commander Da Gamaskop	Telephone number Fax number Email address	044- 606 2229/ 072 580 2490 044- 693 2866 DaGamaskopSAPS@saps.gov.za
Station Commander Groot Brakrivier	Telephone number Fax number Email address	044- 620 8307/ 082 778 7269 044- 620 3031 GrootBrakrivierSAPS@saps.gov.za
Station Commander Heidelberg	Telephone number Fax number Email address	028- 722 8206/ 082 778 6675 028- 722 2925 HeidelbergWCSAPS@saps.gov.za

CLUSTER NAME: DA GAMASKOP - Continued

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	Telephone number	044- 606 2804/ 079 893 9941
Station Commander Mossel Bay	Fax number	044- 691 1779
	Email address	MosselBaySAPS@saps.gov.za
	Telephone number	028- 713 8529/ 079 894 1519
Station Commander Riversdale	Fax number	028- 713 8534
	Email address	RiversdalSAPS@saps.gov.za
	Telephone number	028- 754 6100/ 082 778 6724
Cluster Commander Stilbaai	Fax number	028- 754 2800
	Email address	STILBAAI-SAPS@saps.gov.za
	Telephone number	028- 552 8001/ 082 469 1358
Station Commander Suurbraak	Fax number	028- 552 1740
	Email address	suurbraak-saps@saps.gov.za
	Telephone number	028- 514 8120/ 082 778 6935
Station Commander Swellendam	Fax number	028- 514 3050
	Email address	SwellendamSAPS@saps.gov.za

CLUSTER NAME: EDEN

Position	Contact Details	
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Cluster Commander Eden	Fax number	044- 803 4430
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	Telephone number	044- 213 8809/ 082 778 6663
Station Commander Calitzdorp	Fax number	044- 213 8821
	Email address	CalitzdorpSAPS@saps.gov.za
	Telephone number	044- 803 3325/ 082 778 7313
Station Commander Conville	Fax number	044- 803 3338
	Email address	ConvilleSAPS@saps.gov.za
	Telephone number	044- 241 2050/ 082 778 6669
Station Commander De Rust	Fax number	044- 241 2184
Do ridet	Email address	DeRustSAPS@saps.gov.za
	Telephone number	044- 251 8411/ 082 778 6671
Station Commander Dysselsdorp	Fax number	044- 251 8451
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	Telephone number	044- 803 4709/ 082 778 6705
Station Commander George	Fax number	044- 803 4712
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Station Commander	Telephone number	044- 302 6614/ 082 778 7309/ 083 565 8462
Knysna	Fax number	044- 302 6612
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	Telephone number	044- 501 4217/ 082 334 8260
Station Commander Kwanokuthula	Fax number	044- 533 2173
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Station Commander Ladismith / Van Wyksdorp, Zoar	Telephone number	028- 551 8117/ 082 778 6683
	Fax number	028- 551 8119
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Station Commander	Telephone number	044- 203 9002/ 082 413 0156
Oudtshoorn Bongolethu,	Fax number	044- 203 9152
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CLUSTER NAME: EDEN - Continued

Position	Contact Details	
	Telephone number	044- 803 9135/ 082 522 3108
Station Commander Pacaltsdorp	Fax number	044- 878 0551
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	Telephone number	044- 501 1913/ 082 522 2840
Station Commander Plettenberg Bay	Fax number	044- 501 1932
	Email address	PlettenbergBaySAPS@saps.gov.za
	Telephone number	044- 802 8914/ 082 778 6772
Station Commander Thembalethu	Fax number	044- 802 8936
	Email address	ThembalethuSAPS@saps.gov.za
	Telephone number	044- 752 6610/ 082 778 6751
Station Commander Uniondale	Fax number	044- 752 1004
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CLUSTER NAME: KHAYELITSHA

Position	Contact Details	
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Station Commander Gordon's Bay	Telephone number Fax number Email address	021- 856 2677/ 082 493 4833 021- 856 3484 GordonsBaySAPS@saps.gov.za
Station Commander Harare	Telephone number Fax number Email address	021- 363 9051/ 082 469 3297 021- 363 0396 Harare-SAPS@saps.gov.za
Station Commander Khayelitsha	Telephone number Fax number Email address	021- 360 2364/ 082 559 4744 021- 360 4822 KhayelitshaSAPS@saps.gov.za

CLUSTER NAME: KHAYELITSHA - Continued

Position		Contact Details
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Station Commander Macassar	Telephone number Fax number Email address	021- 857 7123/ 082 778 7034 021- 857 0244 MacassarSAPS@saps.gov.za
Station Commander Somerset West	Telephone number Fax number Email address	021- 850 1301/ 079 893 9855 021- 851 4177 SomersetWestSAPS@saps.gov.za
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CLUSTER NAME: MILNERTON

Position	Contact Details	
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Station Commander Darling	Fax number	022- 492 3601
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CLUSTER NAME: MILNERTON - Continued

Position	Contact Details	
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Station Commander Malmesbury	Fax number	022- 482 7510
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Station Commander Melkbosstrand	Fax number	021- 553 8221
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Station Commander Milnerton	Fax number	021- 528 3823
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Station Commander Moorreesburg	Fax number	022- 433 8677
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	Telephone number	021- 972 1613/ 082 778 6863
Station Commander Philadelphia	Fax number	021- 972 1818
- Timadelpina	Email address	PHILADELPHIA-SAPS@saps.gov.za
	Telephone number	022- 461 8116/ 082 778 6865
Station Commander Riebeeck West	Fax number	086 774 6523
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Station Commander Table View, Parklands	Telephone number	021- 521 3305/ 082 522 3191
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CLUSTER NAME: MITCHELLS PLAIN

Position	Contact Details	
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Station Commander Athlone	Fax number	021- 696 9777
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Station Commander Grassy Park	Fax number	021- 706 9464
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	Telephone number	021- 700 9010/ 082 778 7012
Station Commander Lansdowne	Fax number	021- 700 9020
Lansaowne	Email address	LansdowneSAPS@saps.gov.za
	Telephone number	021- 377 5001/ 082 778 6632
Station Commander Lentegeur	Fax number	021- 377 5100
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Station Commander Mitchells Plain	Fax number	021- 370 1731
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Station Commander Phillippi	Fax number	021- 690 1546
Timppi	Email address	PhillipiSAPS@saps.gov.za
	Telephone number	021- 702 9040/ 082 460 7087
Station Commander Steenberg	Fax number	021- 702 0231
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	Telephone number	021- 370 1502/ 082 778 6643
Station Commander Strandfontein	Fax number	021- 370 1514
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CLUSTER NAME: NYANGA

Position	Contact Details	
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Station Commander Bishop Lavis/ Bonteheuwel	Telephone number Fax number Email address	021- 935 9819/ 082 469 0324 021- 935 9900 BishopLavisSAPS@saps.org.za
Station Commander Elsies River	Telephone number Fax number Email address	021- 928 1402/ 082 334 7525 021- 928 1454 ElsiesriverSAPS@saps.gov.za
Station Commander Gugulethu	Telephone number Fax number Email address	021- 684 2309/ 082 850 9734 021- 684 2306 gugulethu.sc.sec@saps.gov.za
Station Commander Manenberg	Telephone number Fax number Email address	021- 699 9420/ 082 778 6633 021- 699 9460 ManenbergSAPS@saps.gov.za
Station Commander Nyanga	Telephone number Fax number Email address	021- 380 3301/ 082 850 9631 Not applicable NyangaSAPS@saps.gov.za
Station Commander Phillippi East	Telephone number Fax number Email address	021- 370 1920/ 079 894 1246 021- 370 1906 Phillipi-EastSAPS@saps.gov.za
Station Commander Samora Machel	Telephone number Fax number Email address	021- 380 3484/ 082 379 0473 082 379 0473 samoramachelsaps@saps.gov.za

CLUSTER NAME: OVERBERG

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Station Commander Gansbaai	Fax number	028- 384 1448
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Station Commander Genadendal	Fax number	028- 251 1018
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Station Commander Grabouw	Fax number	021- 859 1109
Clabout	Email address	GrabouwSAPS@saps.gov.za
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Station Commander Hermanus	Fax number	028- 313 5304
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Station Commander Riviersonderend	Telephone number	028- 261 8041/ 082 778 6795
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CLUSTER NAME: OVERBERG - Continued

Position	Contact Details	
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Station Commander Villiersdorp	Telephone number	028- 840 8001/ 082 778 6805
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CLUSTER NAME: TYGERBERG

Position	Contact Details	
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Station Commander Bellville	Telephone number	021- 918 3002/ 082 411 1829
	Fax number	021- 918 3084
	Email address	BellvilleSAPS@saps.org.za
Station Commander Bothasig	Telephone number	021- 559 9415/ 082 778 7103
	Fax number	021- 559 7568
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Station Commander Brackenfell	Telephone number	021- 980 5728/ 082 778 6629
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Station Commander Durbanville / Fisantekraal	Telephone number	021- 970 3801/ 082 374 4926
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CLUSTER NAME: TYGERBERG - Continued

Position	Contact Details	
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Cluster Commander Goodwood	Fax number	021- 592 4479
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	Telephone number	021- 980 5516/ 082 469 3039
Station Commander Kraaifontein	Fax number	021- 980 5545
	Email address	KraaifonteinSAPS@saps.gov.za
	Telephone number	021- 929 7001/ 082 302 1664
Station Commander Parow	Fax number	021- 929 7040
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CLUSTER NAME: VREDENBURG

Position	Contact Details		
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	Telephone number	022- 942 1600/ 082 778 6887	
Station Commander Eendekuil	Fax number	022- 942 1023	
	Email address	EENDEKUIL-SAPS@saps.gov.za	
	Telephone number	022- 723 8000/ 082 778 6955	
Station Commander Hopefield	Fax number	022- 723 0021	
riopencia	Email address	HopefieldSAPS@saps.gov.za	
	Telephone number	022- 783 8020/ 082 778 6956	
Station Commander Laaiplek	Fax number	022- 783 1714	
233,613	Email address	LaaiplekSAPS@saps.gov.za	
	Telephone number	022- 707 5144/ 082 778 6957	
Station Commander Langebaan	Fax number	022- 772 1603	
	Email address	Langebaan SAPS@saps.gov.za	
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Station Commander Piketberg	Fax number	022- 913 8823	
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CLUSTER NAME: VREDENBURG CONTINUED

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	Telephone number	022- 962 1620/ 082 778 6910	
Station Commander Redelinghuys	Fax number	022- 962 1688	
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	Telephone number	022- 714 8308/ 082 778 6961	
Station Commander Saldanha	Fax number	022- 714 8307	
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	Telephone number	022- 736 8070/ 082 778 6962	
Station Commander St Helena Bay	Fax number	022- 736 1666	
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Station Commander Vredenburg	Fax number	022- 703 6486	
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Position	Contact Details		
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Station Commander Citrusdal	Fax number	022- 921 2129	
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	Telephone number	027- 482 8184/ 082 778 6828	
Station Commander Clanwilliam	Fax number	027- 482 8195	
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Station Commander Doringbaai	Fax number	027- 215 1320	
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CLUSTER NAME: VREDENDAL - Continued

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_	Telephone number	027- 422 1122/ 082 778 6838	
Station Commander Graafwater	Fax number	027- 422 1166	
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	Telephone number	027- 216 8060/ 082 778 6943	
Station Commander Klawer	Fax number	027- 216 1305	
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	Telephone number	027- 432 8261/ 082 778 6889	
Station Commander Lamberts Bay	Fax number	027- 432 8263	
Zambor to Bay	Email address	LambertsBaySAPS@saps.gov.za	
	Telephone number	027- 217 4004/ 082 778 6940	
Station Commander Lutzville	Fax number	027- 217 1384	
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	Telephone number	027- 643 2011/ 082 778 6946	
Station Commander Nuwerus	Fax number	027- 643 2012	
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	Telephone number	027- 219 8025/ 082 778 6950	
Cluster Commander Van Rhynsdorp	Fax number	027- 219 8059	
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	Telephone number	027- 201 3201/ 082 778 6948	
Station Commander Vredendal	Fax number	027- 201 3269	
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CLUSTER NAME: WORCESTER

Position	Contact Details		
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Station Commander Ashton	Telephone number Fax number Email address	023- 615 8130/ 082 778 6915 023- 615 1186 AshtonSAPS@saps.gov.za	
Station Commander Bonnievale	Telephone number Fax number Email address	023- 616 8062/ 082 778 7377 023- 616 2020 BonnievaleSAPS@saps.gov.za	
Station Commander Ceres	Telephone number Fax number Email address	023- 316 8631/ 082 778 6630 023- 316 8618 CeresSAPS@saps.gov.za	
Cluster Commander De Doorns	Telephone number Fax number Email address	023- 356 4026/ 082 778 6964 023- 356 4038 DeDoornsSAPS@saps.gov.za	
Station Commander McGregor	Telephone number Fax number Email address	023- 625 8001/ 082 469 3298 023- 625 1689 McGregorSAPS@saps.gov.za	
Station Commander Montagu	Telephone number Fax number Email address	023- 614 8302/ 082 778 6931 023- 614 8315 MontaguSAPS@saps.gov.za	
Station Commander Prince Alfred Hamlet	Telephone number Fax number Email address	023- 313 3725/ 082 778 6810 023- 313 3572 PrAHamletSAPS@saps.gov.za	
Station Commander Rawsonville	Telephone number Fax number Email address	023- 349 8300/ 082 778 6968 023- 349 8314 RawsonvilleSAPS@saps.gov.za	

CLUSTER NAME: WORCESTER - Continued

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Station Commander Saron	Fax number	023- 240 8001	
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Station Commander Touwsrivier	Fax number	023- 358 1067	
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Station Commander	Fax number	023- 230 0950	
Tulbagh/ Gouda	Email address	TulbaghSAPS@saps.gov.za	
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Station Commander Wolseley	Fax number	023- 231 1372	
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CLUSTER NAME: WYNBERG

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Station Commander Claremont	Fax number	021- 674 5534	
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CLUSTER NAME: WYNBERG - Continued

Position	Contact Details		
	Telephone number	021- 710 7301/ 082 778 6619	
Station Commander Diep River	Fax number	021- 715 5858	
2.66 1.476.	Email address	DiepriverSAPS@saps.gov.za	
	Telephone number	021- 784 2728/ 082 778 6621	
Station Commander Fish Hoek	Fax number	021- 787 1457	
	Email address	FishHoekSAPS@saps.gov.za	
	Telephone number	021- 791 8660/ 082 778 6622	
Station Commander Hout Bay	Fax number	021- 791 8661	
Trout Bay	Email address	HoutBaySAPS@saps.gov.za	
	Telephone number	021- 701 2426/ 082 051 8208	
Station Commander Kirstenhof	Fax number	021- 701 9445	
	Email address	KirstenhofSAPS@saps.gov.za	
	Telephone number	021- 680 9580/ 072 567 5547	
Station Commander Mowbray	Fax number	021- 689 9072	
Tiowsiay	Email address	MowbraySAPS@saps.gov.za	
	Telephone number	021- 787 9007/ 082 778 6723	
Station Commander Muizenberg	Fax number	021- 788 3709	
3	Email address	MuizenbergSAPS@saps.gov.za	
	Telephone number	021- 783 8317/ 079 894 1569	
Station Commander Ocean View	Fax number	021- 783 4444	
	Email address	OceanViewSAPS@saps.gov.za	
	Telephone number	021- 685 7345/ 082 469 1879	
Station Commander Rondebosch	Fax number	021- 689 9073	
Rondebosen	Email address	RondeboschSAPS@saps.gov.za	
	Telephone number	021- 786 8649/ 082 778 6639	
Station Commander Simons Town	Fax number	021- 786 8650	
	Email address	SimonsTownSAPS@saps.gov.za	
	Telephone number	021- 799 1383/ 082 522 2733	
Station Commander Wynberg	Fax number	021- 799 1370	
, vvynoci g	Email address	WynbergSAPS@saps.gov.za	

MEDICAL SERVICES	

ALAN BLYTH HOSPITAL

Upper Church Street Ladismith

Tel: 028- 551 1010 Fax: 028- 551 1555

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- · Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

BEAUFORT WEST HOSPITAL

99 Voortrekker Street Beaufort West

Tel: 023- 414 8200 Fax: 023- 414 2466

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

CALEDON HOSPITAL

N2 Caledon Caledon

Tel: 028- 212 1070 Fax: 028- 212 1294

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

CITRUSDAL HOSPITAL

Vrede Street Citrusdal

Tel: 022- 921 2153 Fax: 022- 921 2153

TARGET AUDIENCE & RANGE OF SERVICES

• 24 Hour service

CLANWILLIAM HOSPITAL

Ou Kaapse Weg Clanwilliam

Tel: 027- 482 2166 Fax: 027- 482 2168

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

DELFT COMMUNITY HEALTH CLINIC (CHC)

c/o Main & Voorbrug Roads, Delft

Tel: 021- 954 2235/ 37 Fax: 021- 954 1207

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour trauma unit
- HIV/ Aids counselling and testing
- ARV clinic

DYSSELSDORP COMMUNITY HEALTH CLINIC (CHC)

Bokkraal Way Dysselsdorp

Tel: 044- 251 6013 Fax: 044- 251 6269

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- PEP

EBEN DONGES HOSPITAL (PRIMARY HEALTH CARE CLINIC)

Murray Street Worcester

Tel: 023- 348 1100 Fax: 023- 342 2265

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

ELSIES RIVER COMMUNITY HEALTH CLINIC (CHC)

29th Avenue & Halt Road Elsies River

Tel: 021- 931 0211

TARGET AUDIENCE & RANGE OF SERVICES

• 24 Hour trauma unit

FALSE BAY HOSPITAL

17th Avenue Fish Hoek

Tel: 021- 782 1121 Fax: 021- 782 2306

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

GEORGE HOSPITAL

c/o Davidson Road & Langenhoven Roads Heatherlands George

Tel: 044-874 5122 Fax: 044-802 4528

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- · Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

GROOTE SCHUUR HOSPITAL

Main Road Observatory

Tel: 021- 404 9111 Fax: 021- 404 3260

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

HEIDEVELD HOSPITAL

221A Heideveld Road Heideveld

Tel: 021- 637 8036 Fax: 021- 691 7962 Cell: 021 - 691 6194

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

HERMANUS HOSPITAL

Hospital Road Hermanus

Tel: 028- 312 1166 Fax: 028- 312 4006

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

HOTTENTOTS HOLLAND HOSPITAL (HELDERBERG HOSPITAL)

c/o Lourensford & Hospital Roads Somerset West

Tel: 021- 850 4700 Fax: 021- 852 5392

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

KARL BREMER HOSPITAL

c/o Mike Pienaar Boulevard & Frans Conradie Avenue Bellville

Tel: 021- 918 1911 Fax: 021- 949 0296

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

KNYSNA HOSPITAL

Main Street Knysna

Tel: 044- 302 8400/ 05 Fax: 044- 382 2682

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

LAINGSBURG HOSPITAL

Voortrekker Road Laingsburg

Tel: 023- 551 1237/ 1390 Fax: 023- 551 1525

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

LAPA MUNNIK HOSPITAL

6 Voortrekker Street Porterville

Tel: 022- 931 2140/ 2141 Fax: 022- 931 3979

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

MONTAGU HOSPITAL

c/o Church & Hospital Street Montagu

Tel: 023- 614 8102 Fax: 023- 614 2704

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PFP

MOSSEL BAY HOSPITAL

12th Avenue Mossel Bay

Tel: 044- 691 2011 Fax: 044- 691 2001

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

MURRAYSBURG HOSPITAL

c/o Graaf-Reinett & Pienaar Roads Murraysburg

Tel: 049- 844 0053 Fax: 049- 844 0142

TARGET AUDIENCE & RANGE OF SERVICES

• 24 Hour service

OTTO DU PLESSIS HOSPITAL

c/o van Riebeeck & Dorpsig Streets Bredasdorp

Tel: 028-424 2652/1167 Fax: 028- 425 1239

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

OUDTSHOORN HOSPITAL

Park Road Oudtshoorn

Tel: 044- 203 7200/ 01 Fax: 044- 203 7317

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

PAARL HOSPITAL

c/o Hospital Street & Berg River Boulevard Paarl

Tel: 021- 860 2500 Fax: 021- 860 3050

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity

PRINCE ALBERT HOSPITAL

Lower Mark Street Prince Albert

Tel: 023- 541 1300 Fax: 023- 541 1640

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- · Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

RADIE KOTZE HOSPITAL

Main Road Piketberg

Tel: 022- 913 1175 Fax: 022- 913 1858

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

RED CROSS CHILDREN'S HOSPITAL

Trauma Centre- Klipfontein Road Rondebosch

Tel: 021- 658 5111 Fax: 021- 658 5006

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Children aged 0 13 years
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

RIVERSDALE HOSPITAL

Hospital Street Riversdale

Tel: 028- 713 2445 Fax: 028- 713 2010

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

ROBERTSON HOSPITAL

Van Oudtshoorn Street Robertson

Tel: 023-626 8500/8571 Fax: 023-614 2704

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

SOMERSET HOSPITAL

c/o Beach & Portswood Roads Green Point

Tel: 021- 402 6911/ 6408

Fax: 021- 402 6911

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV
- Forensic examinations

STELLENBOSCH HOSPITAL

80 Merriman Road Stellenbosch

Tel: 021- 808 6100 Fax: 021- 886 5454

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- · Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

SWARTLAND HOSPITAL

PG Nelson Street Malmesbury

Tel: 022- 487 9203 Fax: 022- 482 1505

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

SWELLENDAM HOSPITAL

18 Drostdy Street Swellendam

Tel: 028- 514 1141/ 1142 Fax: 028- 514 2504

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- PEP

TYGERBERG HOSPITAL

Francie Van Zijl Avenue Tygerberg

Tel: 021- 938 5454/ 5608

Fax: 021- 938 4890

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

UNIONDALE HOSPITAL

3 Hospital Street Uniondale

Tel: 044-752 1068 Fax: 044-752 1320

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

VICTORIA HOSPITAL

Alphen Hill Road Wynberg

Tel: 021- 799 1111 Fax: 021- 799 1212

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour service
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity
- STIs
- HIV/ Aids pre- & post counselling
- PEP & PREP
- ARV

VREDENBURG HOSPITAL

Voortrekker Street Vredenburg

Tel: 022-709 7200 Fax: 022-713 3423

TARGET AUDIENCE & RANGE OF SERVICES

• 24 Hour service

VREDENDAL HOSPITAL

Van der Stel Street Vredendal

Tel: 027- 213 2039 Fax: 027- 213 3706

TARGET AUDIENCE & RANGE OF SERVICES

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessmentof male- & female victims
- Referrals to specialists depending on degree of severity

WESTFLEUR HOSPITAL

Westfleur Circle Atlantis

Tel: 021- 571 8040/ 8043

Fax: 021- 572 4420

- 24 Hour assistance
- Emergency assistance
- Advice & counselling
- Assessment of male- & female victims
- Referrals to specialists depending on degree of severity

	CADE CENTRES
THUTHUZELA	CARE CENTRES

Provincial Managers - Western Cape

Provincial Heads for the Sexual Offences and Community Affairs Unit

Ms Lizelle Africa Mr Garry Titus Adv Mark Kenny

Mobile: 084 261 2641 Mobile: 072 456 6746 Mobile: 084 251 4417

E-mail: lafrica@npa.gov.za E-mail: gvtitus@npa.gov.za E-mail: mkenny@npa.gov.za

- 24 Hour service
- Free service
- Safe enclosed environment for rape survivors (aged 0 years and older)
- Referrals for on-going counselling services
- Provide trauma counselling
- Provide access to ablution facilities, clothing and a warm meal
- Assist with statement taking procedures at hospital
- Medication for injuries
- Access to ARV medication

Name	Physical address	Telephone & Fax Number	Email Address	
Atlantis TCC	Wesfleur Hospital Wesfleur Circle	Tel: 021- 010 0421 ext 8143	tccatlantis1@gmail. com	
Atlantis TCC	Atlantis	Fax: None		
George TCC	George Provincial Hospital Thuthuzela Care Centre Davidson Road	Tel: 044- 873 4858	vezasiea@yahoo.	
George TCC	Glen Barrie George	Fax: 044- 873 6748	com	
Karl Bremer TCC	Karl Bremer Hospital M5 Clinical Forensics & Rape Care Centre		Nmalunga@npa. gov.za	
c/o Mike Pienaar Boulevard & Frans Conradie Avenue Bellville		Fax: 021- 918 1341	nobuhlemalunga@ webmail.co.za	
Khayelitsha TCC	Khayelitsha Hospital C/o Steve Biko & Walter	Tel: 021- 360 4570	AUphiri@justice.	
Kilayelitsila 100	Sisulu Drive Khayelitsha	Fax: Not applicable	gov.za	
Heideveld TCC	Heideveld Hospital 221A Heideveld Road,	Tel: 021- 699 0474	louwla2@gmail.	
Ticiacveia Tee	Heideveld	Fax: Not applicable	com	
Paarl TCC	Paarl Hospital,	Tel: 021-860 2500	SiBothma@npa.gov.	
Paarl TCC Hospital Street, Paarl		Mobile: 076 738 4211	za	

Provincial Managers - Western Cape

- 24 Hour service
- Free service
- Safe enclosed environment for rape survivors (aged 0 years and older)
- Referrals for on-going counselling services
- Provide trauma counselling
- Provide access to ablution facilities, clothing and a warm meal
- Assist with statement taking procedures at hospital
- Medication for injuries
- Access to ARV medication

Name	Physical address	Telephone & Fax Number	Email Address	
Victoria		Tel: 021- 799 1235 EVanwillingh@np		
Hospital TCC	1 Alphen Hill Road, Wynberg	Fax: None	gov.za	
Managatan TCC	Worcester Hospital (Former Eben Donges	Tel: 023- 348 1294	worcestertcc@	
Worcester TCC	Hospital) Murray Street Worcester	Fax 023- 342 2265	gmail.com	



- Services are free of charge for registered students
- University student community
- Comprehensive psychosocial-, social- and educational services
- Individual counselling services are provided for a range of reasons, including support-

	s who have traum			casoris, irreraa		
CAPE PENINSULA UNIVERSITY OF TECHNOLOGY (CPUT) BELLVILLE CAMPUS STUDENT COUNSELLING						
Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours	
Ground floor Library Extension Building Symphony Way Bellville	021- 959 6182	None	devilliersab@ cput.ac.za	www.cput. ac.za/students/ life /counsellling	Mon - Fri: 08:00-16:00 After hours counselling services are available by appointment only.	
CAPE PENINE STUDENT CO	SULA UNIVERSIT DUNSELLING	Y OF TECHNOL	OGY (CPUT) (CAPE TOWN C	CAMPUS	
Room 2.7 2nd level Administration Building Keizersgracht and Tennant Streets Cape Town	021- 460 3237	None	oliveran@ cput.ac.za	www.cput.ac.za	Mon - Fri: 08:00-16:00 After hours counselling services are available by appointment only.	
CAPE PENIN	SULA UNIVERSIT	Y OF TECHNOL	OGY (CPUT) I	MOWBRAY CA	MPUS	
Room 0.03 Barkley Davies Building Highbury Road Mowbray	021- 680 1501/ 021- 680 1574	None	info@cput. ac.za	www.cput.ac.za	Mon - Fri: 08:00-16:00 After hours counselling services are available by appointment only.	
UNIVERSITY OF CAPE TOWN (UCT) LEGAL AID CLINIC						
	TARGET AUDIENCE & RANGE OF SERVICES Students & general public					

- Students & general public
- Provides legal advice to those in need

Kramer Law School Building Middle Campus 1 Stanley Road Rondebosch	021- 650 3775	021- 650 5665	uctlawclinic@ uct.ac.za	www.lawclinic. uct.ac.za	Mon - Fri: 08:30-16:30
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TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students and staff
- University students and staff community
- Provides crisis containment for reports of harassment/ discrimination, legal assistance, including court preparation and referrals

UNIVERSITY OF CAPE TOWN (UCT) DISCRIMINATION & HARASSMENT OFFICE

Physical address	Telephone	Fax	E-mail	Website	Operating
	Number	Number	Address	Address	Hours
The Cottage Lovers Walk Lower Campus South Cape Town	021- 650 3530 Anonymous SMS assistance: 31642 24 Hour Line: 072 393 7824	None	uctdischo@ gmail.com	http://www. uct.ac.za/ services/ discho/	Mon - Fri: 08:00-16:00

UCT STUDENT WELLNESS SERVICE

TARGET AUDIENCE & RANGE OF SERVICES

- Health service fees: R25 with nurse
- Medical aid rates apply for consultation with medical practitioner
- Counselling services are R100 per session (the fee is negotiable)
- University student community
- General health
- Reproductive health
- Advice and counselling
- Support groups
- Pre- and post counselling & testing
- Post-exposure prophylaxis
- Provision of female and male condoms

28 Rhodes Avenue Mowbray	021- 650 1017/ 1020	021- 689 7560	candice. ruiters@uct. ac.za	www.uct.ac.za/ student/ health/ wellness/ clinical	Health services: 08:30-16:30 (closed on Thurs from 08:30- 09:30) Counselling service: 08:30-16:30
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UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

- Free service
- Students and general public
- Legal advice and assistance with divorce, evictions, labour matters, debt counsellors, accidents

Physical address	Telephone	Fax	E-mail	Website	Operating
	Number	Number	Address	Address	Hours
44 Banghoek Street Stellenbosch	021- 808 3600	021- 808 3720			Mon - Fri: 08:00-16:30

UNIVERSITY OF STELLENBOSCH STUDENT AFFAIRS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- University student community
- Individual psychotherapy, individual counselling, group therapy and assessment services provided for registered University of Stellenbosch student

Physical address	Telephone	Fax	E-mail	Website	Operating
	Number	Number	Address	Address	Hours
49 Victoria Street Stellenbosch	021- 808 4994 24 Hour Crisis Line: 082 557 0880	021- 808 3993			Health services: 08:00-16:30

UNIVERSITY OF THE WESTERN CAPE (UWC) CENTRE FOR STUDENT SUPPORT

TARGET AUDIENCE & RANGE OF SERVICES

- Free of charge for students
- University student community
- Gender awareness and sensitivity training
- Therapeutic assessment counselling for registered students
- Trauma debriefing, crisis intervention and any kind of mental health related work with students

2nd floor Community Health Science Building Modderdam Road Bellville	birgitdewes @gmail.com	http://www. uct.ac.za/ services/ discho/	Mon - Fri: 08:30-16:30 After hour service is available by appointment.
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UNIVERSITY OF THE WESTERN CAPE (UWC) GENDER EQUITY UNIT

- Free of charge for students and staff
- Primarily university student and staff community
- Offers legal advice and emergency counselling assistance for students and staff
- Provides court support to students and staff by request only
- Conducts training on issues of violence against women for students

Physical address	Telephone	Fax	E-mail	Website	Operating
	Number	Number	Address	Address	Hours
Kwenaite Building Robert Sobukwe Drive Bellville	021- 959 2813	021- 959 1314	gender@ uwc. ac.za	www.ac.za/ GEU	Mon - Fri: 08:30-16:30

UNIVERSITY OF WESTERN CAPE (UWC) LEGAL AID CLINIC

- R30 administration fee
- General public
- Offers legal advice and support pertaining to civil matters, including domestic violence and application for protection orders

Physical address	Telephone	Fax	E-mail	Website	Operating
	Number	Number	Address	Address	Hours
Old Library Building Robert Sobukwe Drive Belville	021- 959 2756	None	www. ac.za/ faculties/ law	None	Mon - Fri: 08:30-16:30



[*The shelters listed below are those in receipt of funding from the Department of Social Development]

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 1

Dysselsdorp

Tel: 041 933 0068

Emergency number: 084 241 4089 After hours number: 041 933 0068 WhatsApp number: 071 828 8719

E-mail: vepdysselsdorpacvv@gmail.

com

Office/ Operating Time

Admin hours: 08:00-13:00 Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence
- Abused women and their children
- 14 Days shelter emergency accommodation
- Social Work Therapeutic support services

Shelter 2

Paarl

Tel: 021-862 9983

Mobile Number: 082 790 1180

Fax: 021-862 9983

E-mail: ahosreception@em-it.co.za

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Provides counselling services
- Also provides school services for women residing at the shelter as well as the broader community
- Maximum length of stay is 3 months
- Fees for shelter: Negotiable

Shelter 3

Athlone

Tel: 021- 638 5511

24 Hour Line: 021- 637 0226

Fax: 021- 637 0226

E-mail: careaids@iafrica.com

Operating Time

24-Hour service

Admin hours:

Mon-Fri: 08:00-16:30

- Abused women & their children
- Provides therapeutic support services
- Emergency intake shelter
- Fees for shelter: Negotiable

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 4

Mossel Bay

Tel: 044- 693 1092/4144

(24 Hour Line) Fax: 086 532 7582

E-mail: iarcher@cefmb.co.za/kgildenhuys@cefmb.co.za

Office/ Operating Time

Mon - Fri: 08:00 - 16:30 Shelter is a 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Counselling service
- Accommodation and basic needs
- Child therapy
- Assists victims with protection orders
- Trauma debriefing
- Counselling for substance abuse
- Life skills training
- Fees for shelter: Negotiable
- Period of stay: maximum of 3 months

Shelter 5

Atlantis

Tel: 021-572 0698

Emergency service: 021- 572 0698 E-mai: Stclare2019@gmail.com

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Women and survivors who are affected by, Gender-Based and domestic violence
- Accommodate the children of women who are below teenage years
- Emergency or temporary safe care for a period of 3-4 months
- Psychological and therapeutic care
- Aftercare and reintegration service
- Skills training, where possible

Shelter 6

Stellenbosch

Tel: 021- 883 2574 Mobile: 079 6890 453 Fax: 021- 883 2574

E-mai: info@safehousestellenbosch co.za/ socialworker.safehouse@

gmail.com

Website: www.safehousestellen-

bosch.co.za

Office/ Operating Time

Admin hours:

Mon - Fri: 08:00 - 16:00 Shelter: 24 Hour service

- Physically-, emotionally- and sexually abused women and their children
- Free service
- Therapeutic intervention, counselling and support
- Skills training

I*Address details are not provided as a security measure to ensure the safety of the residents1

Shelter 7

Retreat

Tel: Office: 021- 701 1150

Office/ Operating Time

Mon - Thur: 08:30 - 17:00

Fri: 08:30 - 15:30

Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Shelter: 060 703 4576/081 810 0185 Social work assistance regarding housing and social issues
 - Provide support groups for LGBTQIA+ community
 - Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

Shelter 8

Khayelitsha

Tel: 021- 364 0135 Fax: 021- 361 0323

Email: admin@nonceba.org

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Free service
- Maximum length of stay 3 6 months
- Educational programmes
- Provide counselling serivce to residents as well as broader Khayelitsha community

Shelter 9

George

Tel: 044-875 1551 Mobile: 071 473 0837 Fax: 044-870 1551

Email: phambilirefuge@cads. co.za/phambilirefuge1@ cads.

co.za

Office/ Operating Time

Mon - Fri: 08:00 - 17:00 Shelter: 24 Hour service

- Abused women and their children
- Free service
- Therapeutic- and developmental services
- Counselling serivce
- Group therapy to parents and children
- Life skills training
- Substance Aubse education
- Maximum length of stay 3 months
- Shelter fees: Negotiable

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 10

Tokai

Tel: 021-802 4030

Email: lucinda@philisaabafazi.org; safehouse@philisaabafazi.org

Office/ Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- 24-hour emergency shelter service for women and their children who are victims of sexualand domestic violence
- Supports and educates women and their children about their rights

Shelter 11

Athlone

Tel: 021- 633 5287 Fax: 021- 637 3487

24 Hour Line: 021- 633 5287 E-mail: director@womenscentre.

co.za

Website: www.saartjiebaartman-

centre. org.za

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Shelter that supports women and their children for a period of 4 months
- Free service for the emergency shelter
- Capacity: 22 women & 35 children
- 2nd stage housing is provided for women who are able to stay for an additional 6 9 months
- At the 2nd stage home, women are required to pay monthly rent
- HIV/ Aids counselling and support
- Empowerment workshops
- Child care
- Job skills training
- Paralegal services

Shelter 12

Kenilworth

Tel: 021- 797 4190 Fax: 021- 797 4190

E-mail: sistersinc@telkomsa.net

Office/ Operating Time

Admin hours:

Mon - Fri: 08:00 - 16:00 Shelter: 24 Hour service

- Shelter that supports women and their children who are survivors of domestic violence
- Children aged 1 year and older
- Boys older than 10 years old are not allowed
- Provide therapeutic services
- Provide HIV/ Aids counselling & support
- Provide life skills training and preparation for employment
- Free service, however if residents have a source of income, contributions are calculated based on a sliding scale
- Fully equipped child-care facility run by a fulltime child-care worker.
- Access to 2nd stage accommodation available
- Semi-permanent living for working women and can accommodate 3 families
- Assists with enrolment of children at local schools
- Provides assistance with adoptions for single women (only for persons 18 years and older)

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 13

Vredenburg

Tel: 022- 713 5730 (Head Office) Tel: 022- 713 4050 (Shelter)

Fax: 022-713 1894

E-mail: siyabongacare@gmail.com Email (Shelter): siyabongashelter@

gmail.com

Office/ Operating Time

24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Victims of crime and violence (clients of all forms of abuse)
- 72 hour emergency services
- Aftercare services (exit clients)
- Skill developments for victims of abuse
- Therapeutic group services & educational groups
- Individual Therapeutic services (trauma debriefing) for victims
- Assistance with legal services, providing of information, restoration, healing services & protection

Shelter 14

Philippi

Tel: 021- 385 3005 Mobile: 084 066 6935 Fax: 021- 374 0800

Email: director@sizakuyenza.co.za

Office/ Operating Time

24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children facilitating their safe reintegration into the community
- Accommodation provided for a period of 3-6 months
- Skills development

Shelter 15

Woodstock

Tel: 021- 448 6792

24 Hour Line: 021- 448 6792

Fax: 021- 448 8518

E-mail: info@stanneshomes.org.za / anthea@stanneshomes.org.za

Office/ Operating Time

Intake: Mon - Fri 08:30 - 15:30

- Destitute, abused and disadvantaged women and their children
- Shelter for 4 month period for abused women & their children up to the age of 5 years
- Provide therapeutic services
- Employment training courses
- Life skills programmes
- Substance abuse rehabilitation
- Child care
- HIV/ Aids counselling & support
- Medical referrals
- · Fees for first phase shelter:
 - Negotiable and creche fees applicable;

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 16

Fish Hoek

Tel: 021 785 1168

E-mail: Kathy@thesafehouse.org.za/social worker@safehouse.org.za

Office/Operating Time

Shelter: 24 hour service After Hours: 084 037 9102

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Counselling and support service
- Free service

Shelter 17

Atlantis

Tel: 021- 572 8662 Fax: 021- 572 8662

E-mail: socialworker@usaa.co.za/

manager@usaa.co.za

Office/ Operating Time

Mon - Fri: 09:00 - 17:00 Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Free service however if residents have a source of income, contributions are calculated based on a sliding scale
- Skills development
- Programme on Legal Aid
- Education sessions on domestic violence
- Counselling
- Information office
- Referrals for substance abuse
- HIV/ Aids support

Shelter 18

Worcester

Tel: 023- 342 3167 Fax: 023- 347 2519

E-mail: cwhouseofhope@breede.

co.za

Office/ Operating Time

24 Hour service

- Abused women and their children
- Skills development to assist residents in processing traumatic experiences

[*Address details are not provided as a security measure to ensure the safety of the residents]

Shelter 19

Laingsburg Municipality

Tel: 084 627 0617

Emergency: 044 279 1560 E-mail: famsasaw4@gmail.com/famsaworc@telkomsa.net

Office/Operating Time Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Shelter 20

Swartland Municipality

Tel: 066 319 3846

Emergency: 066 319 3846

E-mail: gail@communitycohesion.co.za/chantell@communitycohesion.co.za

Office/ Operating Time Shelter: 24 Hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

Shelter 21

Bergriver Municipality

Tel: 063 853 1250

Emergency: 063 853 1250

E-mail: siyabongacare@gmail.com/

daisysafehouse@gmail.com

Office/ Operating Time

24 Hour service

- Abused women and their children.
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic support services

I*Address details are not provided as a security measure to ensure the safety of the residents1

Shelter 22

Eden Karoo

Tel: 044 010 1069

E-mail: albertinia.shelter@mosaic.

org.za

Office/Operating Time Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Abused women and their children
- Victims of Crime & Violence
- Emergency Safehouse
- Social Work Therapeutic Support Services

Shelter 23

Eden Karoo

Tel: 044 010 0170

E-mail: heidelberg.shelter@mosaic.

org.za

Office/ Operating Time

Shelter: 24 Hour service

- Abused women and their children
- Victims of Crime & Violence
- Social Work Therapeutic Support Services
- Individual Therapeutic Support Services
- Therapeutic, educational group services
- Skill development programmes
- After Care Services

SERVICES ASSISTING WITH HUMAN TRAFFICKING

Services Assisting With Human Trafficking

Due to the sensitive nature of assisting trafficked persons, the South African National Human Trafficking Resource Line would be the point of departure when in need of assistance (refer to section on emergency / toll free helplines) – thus no information regarding shelters / their addresses etc. – as per request from the relevant stakeholders is provided in this section. Services for Victims of Trafficking (VoT) / referrals / requests for guidance in assisting VoT: South African National Human Trafficking Resource Line: 0800 222 777.

The following NPOs can assist with advice, education and awareness services relating to the prevention and combatting of trafficking in persons.

ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN)					
Target audience & range of services	Telephone Number	Fax Number	E-mail Address	Website Address	
Service organisation providing education and training about human trafficking	021- 638 5521	021- 638 5520	info@ anexcdw.org.za	http:// www. anexcdw.org.za	
INTERNATIONAL ORGAN	ISATION FOR MI	GRATION (IOM)		
 Accredited training on human trafficking Advances the understanding of migration issues Assists in meeting operational challenges of migration and mobility 	021- 425 4038 Cell: 082 567 5996	021- 419 3725	zrohde@iom.int	http://www. southafrica. iom.int/	
INTERNATIONAL SOCIAL	SERVICES (ISS)				
 Inter-country assistance is offered to foreign nationals who experience personal or social challenges as a result of international migration or displacement The Department of Social Development renders inter-country social services in collaboration with the International Social Service (ISS) The ISS is an international not-for- profit organisation which pays particular attention to vulnerable expatriate children. It is active in approximately 140 countries via a network of national branches, social workers, affiliated bureaus and correspondents 	012- 312 7790/ 012- 312 7591	012- 323 3733	info@iss- ssi.org	www.iss-ssi. org	

Services Assisting With Human Trafficking

THE A21 CAMPAIGN [Cape Town]				
Target audience & range of services	Telephone Number	Fax Number	E-mail Address	Website Address
 An international non-profit Public Benefit Organisation Prevention of human trafficking through awareness- and education programmes Provides presentations and curriculum to educate potential victims of human trafficking Ensures protection of trafficked persons by building shelters and transition homes Ensures the prosecution of human traffickers and strengthens the legal response to human trafficking Creates partnerships with local law enforcement, service providers, and community members to meet a comprehensive set of needs for those rescued from bondage 	0800 222 777 (National Human Trafficking Hotline)	Not Applicable	Info.sa@a21.org	www.a21.org



ACVV

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
CAPE TOWN	61 Caledon Street Cape Town	021- 462 1060	acvvcapetown@ gmail.com	Mon-Fri:
CALLIOVIN	Website Address www.acvv.org.za	021- 402 1000	ontvangs.acvv@ gmail.com	08:00-16:45
BREDASDORP	Posbus 251 Bredasdorp 7280	028- 424 1450	acvvbred@ telkomsa.net	Mon-Fri:
	Website Address www.acvv.org.za	028- 424 1430	tementisa.net	08:00-16:45
CALEDON	Posbus 178 Caledon 7230	028- 212 2014	acvv@twk.co.za	Mon-Fri: 08:00-16:45
	Website Address www.acvv.org.za			00.00 10.43
CALITZDORP	Posbus 116 Calitzdorp 6660	044- 213 3405	acvvczd@mweb. co.za	Mon-Fri: 08:00-16:45
	Website Address www.acvv.org.za			00.00-10.43
CERES	Posbus 357 Ceres 6835	023- 316 1505	acvvceres@	Mon-Fri: 08:00-16:45
	Website Address www.acvv.org.za		telkomsa.net	00.00 10.43

ACVV

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
DYSSELSDORP	Posbus 5 Dysselsdorp 6628	044- 251 6721	accdysselsdorp@ cyberwisp.co.za	Mon-Fri: 08:00-16:45
	Website Address www.acvv.org.za			
FRANSCHOEK	c/o La Provence & Stiebeuel Streets Franschoek	021- 876 2670	acvv@mweb.co.za	Mon-Fri: 08:00-16:45
	Website Address www.acvv.org.za	02. 0,020,0		00.00 10.13
GEORGE	Posbus 226 George Website Address www.acvv.org.za	044- 874 2030	acvvgeorge@ telkomsa.net	Mon-Fri: 08:00-16:45
GRABOUW	10 Voortrekker Street Grabouw Website Address www.acvv.org.za	021- 859 2307	acvvgrabouw@ telkomsa.net	Mon-Fri: 08:00-16:45
KOEBERG	Posbus 505 Melkbosstrand Website Address www.acvv.org.za	021- 553 2745	acvvkoeberg@ afrihost.co.za	Mon-Fri: 08:00-16:45

ACVV

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
MALMESBURY	Posbus 153 Malmesbury Website Address www.acvv.org.za	022- 482 2245		Mon-Fri: 08:00-16:45
MITCHELLS PLAIN	Posbus 730 Westridge Website Address www.acvv.org.za	044- 691 1039	info@ acvvmosselbaai. org.in	Mon-Fri: 08:00-16:45
MOSSEL BAY	Posbus 21 Mosselbaai Website Address www.acvv.org.za	028- 212 2014	acvv@twk.co.za	Mon-Fri: 08:00-16:45
NOORDER- PAARL	Posbus 2502 Paarl Website Address www.acvv.org.za	021- 872 3487	admin@acvvnp. org. za	Mon-Fri: 08:00-16:45
OUDTSHOORN	63 Baron Van Reede Street Oudtshoorn Website Address www.acvv.org.za	044- 272 2211	acvvodn@ absamail.co.za	Mon-Fri: 08:00-16:45

ACVV

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
PAARL	6 Zeederberg Street Paarl Website Address www.acvv.org.za	021- 872 2738	acvvpaarltak@ telkomsa.net	Mon-Fri: 08:00-16:45
PAARL-VALLEI	14 Lang Street Noorder-Paarl Website Address www.acvv.org.za	021- 871 1515	admin@acvv- pvallei.co.za	Mon-Fri: 08:00-16:45
PIKETBERG	8 Tilla Avenue Piketberg Website Address www.acvv.org.za	022- 913 1525	admin@ acvvpiketberg. elkomsa.net	Mon-Fri: 08:00-16:45
PORTERVILLE	Posbus 182 Porterville Website Address www.acvv.org.za	022- 931 2789	acvvporterville@ cybersmart.co.za	Mon-Fri: 08:00-16:45
RIEBEECK- KASTEEL	Posbus 37 Riebeeck-Kasteel Website Address www.acvv.org.za	022- 448 1715	maatskaplik@ agrizone.co.za	Mon-Fri: 08:00-16:45

ACVV

- Child protection services
- Free service
- Social work services mainly on child protection
- Family welfare agency for children under 12 years
- Community development such as awareness campaigns on children's protection
- Facilities for early childhood development (small fee required for using facility of crèche)
- Services to older persons and persons living with disability

Name	Physical Address	Telephone Number	E-mail Address	Operating Hours
STRAND	Posbus 244 Strand Website Address www.acvv.org.za	021- 854 7215	acvvstrand@ mweb. co.za	Mon-Fri: 08:00-16:45
SWELLENDAM	Posbus 262 Swellendam Website Address www.acvv.org.za	028- 514 1320	acvvsdam@ telkomsa.net	Mon-Fri: 08:00-16:45
TOUWSRIVIER	Rivier Road Touwsrivier Website Address www.acvv.org.za	023- 358 1396	acvvtouws@ gmail.com	Mon-Fri: 08:00-16:45
WELLINGTON	Posbus 634 Wellington Website Address www.acvv.org.za	021- 873 2204	acvvwell@gmail. com	Mon-Fri: 08:00-16:45
WORCESTER	28 Napier Street Worcester Website Address www.acvv.org.za	023- 347 2339	admin@acvvcw. co.za	Mon-Fri: 08:00-16:45

AMY BIEHL FOUNDATION

7th floor 1 Plein Street Cape Town

Tel: 021- 462 5052 Fax: 021- 462 7325

E-mail: info@amybiehl.co.za Website: www.amybiehl.co.za

Office/ Operating Hours

Mon - Fri: 09:00 - 17:30

Classes take place:

Mon -Thurs from 15:00 - 17:00 Saturday mornings

School holidays:

Holiday programmes and camps

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- After school programmes
- Peer counselling and HIV/ Aids awareness
- Job skills training

and violence

counselling.

programmes

BADISA office

- Youth reading role models programme as well as a leadership programme
- Facilitates partnerships and opportunities for scholarships

TARGET AUDIENCE & RANGE OF SERVICES

Counselling and support to victims of crime-

 Counselling services include substance abuse, rehabilitation services for substance abuse,

disabled care, child and family case work,

pregnancy crisis programmes and adoption

social work services as well as HIV/ Aids

Services vary depending on location of the

 BADISA has over 170 offices located in the Western-, Northern- and Eastern Cape

Provide street children's programmes,

BADISA

Marturia Centre 11 Pastorie Street Belville

Tel: 021- 957 7130 Fax: 021- 957 7131 E-mail: info@badisa

Website: www.badisa.org.za

Office/ Operating Hours

Operating hours differ, depending on the type of service and location of the office

TARGET AUDIENCE & RANGE OF SERVICES

- Leveraging resources, skills and experience of business to partner with governmenttowards an effective criminal justice system
- Contributing to the emotional and physical support of victims of crime eg. through establishment of victim friendly support rooms at SAPS and debriefing services to victims of crimes in the business sphere

BUSINESS AGAINST CRIME WESTERN CAPE (BACWC)

c/o Manus Gerber and Frans Conradie Avenues Goodwood

Tel: 021- 592 5217

Fax: 021- 086 663 0045 Website: www.bacwc.co.za

Operating Hours

Mon - Fri: 09:00 - 16:00

CAPE MENTAL HEALTH SOCIETY

22 Ivy Street Observatory

Tel: 021- 447 9040 Fax: 021- 448 8475 E-mail: info@cmh.org.za

Website: www.capementalhealth.

co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Psychological assessments of victims' level of functioning, competence to act as witnesses and ability to consent to sexual intercourse
- Court preparation
- Support, counselling and sex education
- Training on sexuality awareness for complainants and their families
- Expert witness by clinical psychologists in court as required
- Liaison with all relevant agencies in particular the SAPS and the Justice Department

CENTRE FOR CHRISTIAN SPIRITUALITY

1 Chapel Lane Rosebank

Tel: 021- 686 1269 Fax: 086 636 4042 Cell: 083 456 1986

E-mail: info@christianspirit.co.za Website: www.christianspirit.co.za

Office/ Operating Hours
Mon - Fri: 09:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

Provides interdenominational & intercultural support

CHILDLINE

- Counselling to children who have been sexually abused
- Free service
- Work with children between the ages of 3-17 years old
- Bereavement counselling
- Trauma debriefing and court preparation
- Prevention & awareness workshops in schools
- Training with adults such as teachers and parents
- Training on basic counselling skills, e.g. signs of child abuse

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
MITCHELL'S PLAIN 18 Westminister Close Portlands Mitchells Plain	021- 391 2873 24 Hour Line: 0800 055 555	021- 391 2876	www.lifeline.org.za	Mon-Fri: 09:00-16:00
TYGERBERG/ EERSTE RIVER (SHARING OFFICE) 111 1st Avenue Parow	021- 930 0859 Mobile : 079 889 0869	021- 930 0437	www.lifeline.org.za	Mon-Thur: 08:30-16:30 Fri: 08:30 -15:30
WYNBERG 38 Flemming Road Wynberg	021- 762 8198 24 Hour Line: 0800 055 555	021- 762 7469	www.lifeline.org.za	Mon-Thur: 08:30-16:30 Fri: 08:30-15:30

CHILD WELFARE

TARGET AUDIENCE & RANGE OF SERVICES

- Youth empowerment services
- Free service
- Offering skills development to help youth enter job market
- Emphasis on unifying families
- Parenting workshops

Physical Address	Telephone Number	Fax Number	Email Address	Operating Hours
GRABOUW Ou Kliniek Ou Kaapse Weg Pine View Grabouw	021- 859 2283	021- 859 3597		Mon-Fri: 09:00-16:00
LAMBERTS BAY Huis van Liefde Van Zyl Street Lamberts Bay	027- 432 2639	027- 432 1969	cwsandveld@ gmail.com	Mon-Thur: 08:30-16:00
PAARL c/o Solomon & Mackier Streets Paarl	021- 862 6182	021- 862 7331	www.lifeline.org.za	Mon-Thur: 08:30-16:00

COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

Services c/o Mount View Secondary School, Athwood Road Hanover Park

Tel: 021- 691 7066 Fax: 021- 691 7066

Website: www.case.za.org

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities.
- Training and personal development
- Community development
- Research and advocacy

COMMUNITY COHESION

Hout Bay:

A9, Mainstream Centre Princess Street Hout Bay

Ocean View:

Cohesion Centre 6 Flamingo drive Ocean View

Masiphumelele:

The Pink House Skina road Masiphumelele

Hout Bay: 061 683 6943

Masiphumelele: 074 943 2995/ 062

272 7196

Ocean View: 084 902 1972/ 079 386

4384

Men's Programme: 067 289 6945 (all

above areas)

Victim Assistance Officers Victoria Hospital Forensic Unit- Victim's of Sexual Violence: 082 431 3342 Website: www.communitycohesion.

co.za

Office/ Operating Time:

09:00 - 17:00

TARGET AUDIENCE & RANGE OF SERVICES

- Therapeutic services and rights based practical assistance for adult victims of violence and crime, their families or others affected by violence in the community; be it for direct or indirect victims
- Gender Based Violence & domestic violence specialists
- Men's therapeutic programme and sessions for male perpetrators of Domestic Violence

COMMUNITY INTERVENTION CENTRE (CIC)

18 Pentz Drive Table view

Tel: 021 528 3037 Fax: 086 512 2891

Emergency: 082 821 3447

E - mail: manager@cic-capetown.org Website: www.cic-capetown.org.za

Office/ Operating Hours

24 hours except on Fris Fri: 08:30 -15:30

COUNSELLING/ THERAPEUTIC INTERVENTION:

Milnerton SAPS 118 Koeberg Road Milnerton

Tel: 065 816 1090

Email: socialworker.cic@gmail.com

Mon to Fri: 08:00 -16:30 24/7 Helpline: 082 821 3447

TARGET AUDIENCE & RANGE OF SERVICES

 24/7 crisis intervention, trauma management and victim support service

CWD DOMESTIC VIOLENCE PROJECT (CDW - CATHOLIC WELFARE & DEVELOPMENT)

37A Somerset Road Cape Town

Tel: 021- 957 7130 Fax: 021- 957 7131

Website: www.cafda.co.za

Office/ Operating Hours

Mon - Fri: 09:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling for domestic violence survivors and their families
- Counselling at factories for employees and employers
- Educational awareness raising through role play and talks
- Training of volunteers and establishing of support groups
- HIV/ Aids education

DARLING OUTREACH FOUNDATION TARGET AUDIENCE & RANGE OF SERVICES

1 Cole street / 58 Denneboom Darling

Tel: 022-4922154

Email: louise@darlingromery.com

Office/ Operating Hours

Mon - Fri: 08:00 - 17:00

- Victim support services to victims of crime and violence
- Therapeutic services to victims of gender-based violence
- Educational workshops for youth and adults on gender-based violence
- Family preservation services (Parenting programmes)
- Counselling & guidance for families
- Afterschool programmes
- Playgroup
- Sustainable livelihood (targeted feeding)
- Feeding to children
- Youth outreach and awareness programmes
- Holiday programmes

WESTERN CAPE GOVERNMENT

DEPARTMENT OF EDUCATION

Safe Schools Call Centre Tel: 0800 45 46 47

DEPARTMENT OF SOCIAL DEVELOPMENT After hour Child Protection Services

Stand-by number/ contact person details available at nearest police station

DEPARTMENT OF CORRECTIONAL SERVICES

Parole Board, Restorative Justice Approach and Victim - offender dialogue

Tel: 021 550 6066 Fax: 021 559 8488

Website: www.dcs.gov.za

FAMSA - WC

- Fees according to sliding scale;
- Provides individual, couple and family counselling in the following fields:
 - Family/ relationship breakdown;
 - Dysfunctional relationships;
 - Trauma;
 - Domestic & intimate partner violence;
 - Abuse (all forms);
 - Gender Based Violence (GBV);
 - Inter- Generational perpetuated problems;
 - Pre-marital counselling;
 - Divorce:
 - Separation;
 - Teen pregnancy;
 - Single parents;
 - Escapism (Drugs, Alcohol, Internet Etc);
 - Chronic disease (impact on family/ relationships);
 - Grief:
 - Bereavement;
 - Parenting problems;
 - Disconnection:
 - Loneliness:
 - Isolation;
 - Suicide;
 - Depression;
 - Work conflict.
- Men Stopping Violence Group Psycho-educational group for perpetrators of domestic violence
- Mediation and parenting plans;
- Family therapy
- HIV/ Aids
- TB counselling In health facilities
- Supervision of social workers;
- Specialised Counselling training Including Domestic Violence and Trauma

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
9 Bowden Road Observatory Cape Town	021- 447 7951	021- 447 0174	Email: famsa@ famsawc.org.za	Mon-Fri: 08:00-16:00
	Mobile: 082 231 0373	021- 447 0174	Website: www. famsawc.org.za	

FAMSA - BISHOP LAVIS

TARGET AUDIENCE & RANGE OF SERVICES

Free service

Physical	Telephone	Fax	Email & Website	Operating
Address	Number	Number	Address	Hours
Cnr Kasteelberg & Tafelberg Street, Bishop Lavis	082 742 2159			Mon-Fri: 08:00-16:00

FAMSA - ELSIES RIVER

TARGET AUDIENCE & RANGE OF SERVICES

Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
Leonsdale Community Centre 12th Avenue Elsies River	066 256 2364		famsaeriver@ gmail.com	Mon-Fri: 08:00-16:00

FAMSA - FACTRETON

TARGET AUDIENCE & RANGE OF SERVICES

Free service

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
SHAWCO Building 155 12th Avenue	021 593 8074	021 593 8074	famsafacreton@ gmail.com	Mon-Fri:
Kensington	Mobile 066 251 7635	021 393 0074	www.famsa.org.za	08:00-16:00

FAMSA - JOE SLOVO PARK/ DUNOON

TARGET AUDIENCE & RANGE OF SERVICES

Free service

Physical	Telephone	Fax	Email & Website	Operating
Address	Number	Number	Address	Hours
Corner of Hobe & Freedom Way Joe Slovo Park Milnerton	071 155 6536		famsadunoon@ gmail.com www.famsa.org.za	Mon-Fri: 08:00-16:00

FAMSA - KAROO

TARGET AUDIENCE & RANGE OF SERVICES

- Cost depends on clients' income, donations are welcome
- Individual-, family-, marriage-, couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling
- General counselling
- Training on basic counselling
- Therapeutic intervention with survivors of crime and violence and their families

Physical Address	Telephone Number	Fax Number	Email & Website Address	Operating Hours
57 Church Street Oudtshoorn	044- 272 7020	044 272 7040		Mon-Fri:
	Mobile 063 615 8860	044-2/2/048		07:30-16:00

FAMSA - KHAYELITSHA

- Cost depends on client's income
- Individual-, family-, marriage- and couples counselling
- Trauma debriefing
- Relationship counselling
- Divorce mediation
- Pre-marital counselling

FAMSA - KHAYELITSHA - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- General counselling
- Training on basic counselling

Physical	Telephone	Fax	Website	Operating
Address	Number	Number	Address	Hours
49 Ntsikizi Street Khayelitsha	021- 361 9098	021- 364 0231	www.famsa.org.za	Mon-Fri: 08:00-16:00

FAMSA - KNYSNA

TARGET AUDIENCE & RANGE OF SERVICES

- Free service to clients without an income. Sliding scale is applied to those with an income.
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on counselling relating to domestic violence
- HIV/ Aids counselling
- Life skills counselling
- GBV Educational workshops, GBV & VCC therapy
- Parenting & Fatherhood workshops
- Trauma support

Physical	Telephone	Fax	Website	Operating
Address	Number	Number	Address	Hours
Court Square 21 Spring Street Knysna	044- 382 5129/ 044- 533 5884	044- 382 4961	knysna@.org	Mon-Fri: 08:00-16:00

FAMSA - KNYSNA - PLETTENBERG BAY (SATELLITE OFFICE)

- Free service to clients without an income. Sliding scale is applied to those with an income.
- Provides individual and group counselling services for women, men and families
- Provides training, workshops on counselling relating to domestic violence
- HIV/ Aids counselling
- Life skills counselling
- GBV Educational workshops, GBV & VCC therapy

FAMSA - KNYSNA - PLETTENBERG BAY (SATELLITE OFFICE) - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Parenting & Fatherhood workshops
- Trauma support

Physical	Telephone	Fax	Website	Operating
Address	Number	Number	Address	Hours
Lower Brett House Corner of Church & High Street Plettenberg Bay	044- 382 5129/ 044- 533 5884	044- 382 4961	knysna@famsa.org	Mon-Fri: 08:00-16:00

FAMSA - MITCHELLS PLAIN

TARGET AUDIENCE & RANGE OF SERVICES

Free service

Physical	Telephone	Fax	Website	Operating
Address	Number	Number	Address	Hours
Alliance Française Building 18 Wall Street Portlands	079 481 1498		famsamp@gmail. com	Mon-Fri: 08:00-16:00

FAMSA - OUTENIQUA

- Free service, however donations are welcome
- Provides counselling and information with respect to family interventions including domestic violence and counselling on HIV/ Aids
- Training of volunteers working at the Thuthuzela Care Centre (provision of support services to women who have been raped or sexually assaulted)
- Training on counselling skills with respect to dealing with trauma

Physical	Telephone	Fax	Website	Operating
Address	Number	Number	Address	Hours
68 Mead Street George	044- 874 5811	044- 874 7026		Mon-Fri: 08:00-16:00

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

CAPE TOWN

Cell: 073 463 4253/ 083 894 7275

E-mail: foundationv@ymail.com

Contact Details (Pretoria)

Tel: 012-8121530

TARGET AUDIENCE & RANGE OF SERVICES

- Services to victims of crime (violent and commercial crime, domestic violence)
- Social and practical support
- Referrals
- Case Management (providing link between victims and criminal justice system)
- Monitoring progress cases and recording incidents of reported crimes in communities

GENDER DYNAMIX

Unit 21 Collingwood Building 10 Anson Street Observatory

Tel: 021- 447 4797

E-mail: info@genderdynamix.org.za Website: www.gernderdynamiix.org.

za

TARGET AUDIENCE & RANGE OF SERVICES

- To ensure safety of transgender people who are in conflict with the law and to ensure that they are treated with dignity and respect by members of SAPS
- Collaborate with SAPS in Cape Town to develop standard operating procedures to deal with transgender people

GENDER TRANSFORMATION NETWORK (GTN)

157 Visagie Street Parow Valley

Tel: 021- 931 4471 Fax: 021- 931 4471

- Expertise in sexual and reproductive health
- Facilitates gender workshops for men, women and children
- Community-based workshops
- Refers clients to the appropriate organisations for additional services
- Mentoring programme for men and boys, women and girls
- Training in gender issues, LGBTQIA+, and HIV/ Aids

GLEN ELGIN COMMUNITY ORGANISATION (GECO)

10 Orchard Way Oaks Village Elgin

Tel: 021- 859 1519

After Hours & WhatsApp:

067 273 8833 Fax: 086 6559 759

E- mail: elgingeco@gmail.com Website: https://www.glenelgincom.

org.

wixsite.com/geco

Office/ Operating Time

Mon - Thur: 08:00 - 16:30

Fris: 08:00 - 14:00

TARGET AUDIENCE & RANGE OF SERVICES

- Victim Support Services: victims of crime and violence
- Resource development in order to secure community independence through the following programmes: Social Services; Resource Centre and Pikkewyne Senior's Club
- Children & Families Family Preservation Services

GOOD HOPE PSYCHOLOGICAL SERVICES

Merriman Street Stellenbosch

Tel: 021- 887 7913 Fax: 021- 887 7913

Website: www.ghps.co.za

Office/ Operating Time

Mon - Fri: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Psychological services provided to generalpublic
- Trauma counselling: families, groups and hospital staff are supported during and after traumatic events, such as violent crime (eg, murder and rape), abortion, accidents (motor vehicle, etc) and suicide
- Trauma intervention, especially related to child abuse
- Programmes aimed at the prevention of sexual assualt

HOPE HOUSE COUNSELLING CENTRE

- Educational and awareness workshops
- Individual counselling for: trauma; suicide; relationships; anger management; grief; couple counselling; gender-based violence; play therapy; substance abuse
- Running substance abuse programmes in the schools and the communities.

HOPE HOUSE COUNSELLING CENTRE

TARGET AUDIENCE & RANGE OF SERVICES

- Support groups
- Training on: grief for clients; emotional regulation; how to counsel; basic listening skills; relationships; depression; anxiety

Physical Address	Telephone Number	Email Address	Website Address	Operating Hours
Cnr Children's & Silverhurst Way Bergvliet	021- 715 0424	bookingsberg vliet@gmail .com	www.hopehouse. org.za	Mon- Fri: 9:00 - 17:00 Sat: 9:00 - 13:00
10 Scott Road E Section Khayelitsha	066 470 3408	Natalie. hopehouse@ gmail.com	www.hopehouse. org.za	Mon- Fri: 9:00 - 17:00 Sat: 9:00 - 13:00
6 Lang Street Kuilsriver	021- 903 0521	hopehouse kuilsriver@ gmail.com	www.hopehouse. org.za	Mon- Fri: 9:00 - 17:00 Sat: 9:00 - 13:00
1 South Road Tableview	081 500 3054	tableview. hopehouse@ gmail.com	www.hopehouse. org.za	Mon- Fri: 9:00 - 17:00 Sat: 9:00 - 13:00

JUST GRACE NPC

33 Jungle Walk Langa

Tel: 083 315 2321

Email: contact@justgrace.co.za

Office/ Operating Hours

Mon - Thur: 9:00 - 17:00

Fri: Closed - By appointment only

- Free service
- Counselling and support to victims of crime and violence
- Child protection services for prevention and early intervention
- Social work services including child protection and school dropout
- Community development such as prevention and awareness campaigns
- Youth empowerment services including skills training and after school programmes
- Parenting workshops and support groups

LES FEMMES

54 Broad Road Wynberg

Tel: 021- 762 0223/ 066 143 2698 Email: info@lesfemmes.co.za

Office/ Operating Hours Mon - Fri: 8:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Psycho-social support and therapeutic services to women, families and communities affected by gender-based violence and other forms of violence. Including: assessment, treatment, court support work, re-integration and referrals for additional support services
- Therapeutic groups for women affected by gender-based violence and domestic violence
- Women's mental health and wellness support services
- Trauma debriefing and counselling for women and survivors of gender-based violence, domestic violence and other forms of violence
- Prevention progammes include:
- Public awareness and educational workshops/ groups on gender-based violence, domestic violence and other forms of violence.
- Life skills programmes engaging girls and boys to prevent gender-based violence and domestic violence.
- Advocacy programmes

LENTEGEUR PSYCHIATRIC HOSPITAL

Adolescent Unit Mitchells Plain

Tel: 082 368 4960/ 082 436 1242

Office/ Operating Hours
Mon - Fri: 07:30 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

 In patient and out patient unit for adolescents with family problems, emotional and behavioural problems, adjustment problems, motivational problems and stress-related disorders

LIFE LINE - CAPE TOWN

59 Roeland Street Cape Town

Tel: (Office hours): 021- 461 1133 Crisis Line (After hours): 021- 461 1111

Fax: 021- 461 6400

Website: www.lifeline.org.za

Office/ Operating Hours

Mon - Thur: 08:30 -16:30 Fri: 08:30 - 15:30

- Individual counselling for adults including trauma counselling, domestic violence, violent crimes and rape
- Telephonic counselling and support (anonymous and confidential) for persons in crisis
- Training on basic life skills
- Personal growth courses
- HIV/ Aids related services including pre- & post counselling

Matzikama Alcohol and Drug Action TARGET AUDIENCE & RANGE OF SERVICES (MADA)

28 CHURCH STREET. VREDENDAL SOUTH Vredendal

Tel: 027- 213 3270; 064 954 9772 E-mail: npomada71@gmail.com; sawvepmada@gmail.com; vepmadasw@gmail.com

Office/ Operating Hours

Mon - Thur: 8:00 - 16:00 Fri: 8:00 - 15:00

- Free services
- A community-based organisation that seek to heal/assist victims of Gender based Violence.
- Seeking referrals from different Stakeholders
- Attend stakeholders' meetings.
- Social work services to victim of domestic violence and any other form of abuse
- Psychosocial support services to victims
- Educational workshops for youth and adults to equip them regarding Gender based Violence.
- Prevention & awareness workshops & campaigns
- Referral to external stakeholders
- Conducting home visits
- Refer clients/victims to shelters and transport them to the safehouses and older persons to old age homes.
- Seek for alternative family members to support or take care of the victim.
- Assist clients with Protection orders and preparation for court services.
- Individual and group counselling sessions.
- Render aftercare services to victims returning from shelters.

MITCHELLS PLAIN CRISIS LINE

20 Daphne Crescent Eastridge Mitchells Plain

Tel: 021 391 0682

Watsapp Counselling: 063 824 3156

Fax: 021- 392 2887

Office/ Operating Hours

Mon - Fri: 8:00 - 16:30

- Free service
- Gender-based violence (rape and domestic violence)
- Individual thereapeutic counselling for rape survivors and domestic violence
- Couple and family counselling
- Therapeutic group support
- Educational workshops for youth and adults on Gender-Based Violence

MITCHELLS PLAIN NETWORK OPPOSING ABUSE

2 Rambler Street Beacon Valley Mitchells Plain

Tel: 021- 376 4788/ 0445/ 0459

Hotline: 071 818 9325 Fax: 021- 376 4788

E-mail: admin@mpnetwork.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Protect the rights and promote the interest of specific groups of people - eg. the physically handicapped, the elderly, women and children
- Services to victims affected by crime and violence: women and children in high risk communities
- Counselling and support
- Life skills training

MOLO SONGOLOLO

TARGET AUDIENCE & RANGE OF SERVICES

 Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
ATLANTIS Unit 1 Market Street Atlantis	021 - 448 5421 Mobile: 071 819 3275	021 - 448 2024	atlantismolo@ gmail.com info@molo.org.za	www. molosongolo. org
CAPE TOWN Main Office 46 Trill Road Observatory	021 - 448 5421 Mobile: 082 731 5985	021- 448 2024	socialworker@ molo.org.za info@molo.org.za	www. molosongololo. com
DELFT Welwitschia Primary School 9 Welwitschia Street Delft	021 - 448 5421 Mobile: 071 282 4694	021 - 448 2024	delftmolo@gmail. com info@molo.org.za	www. molosongololo. com

MOLO SONGOLOLO

TARGET AUDIENCE & RANGE OF SERVICES

 Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical	Telephone	Fax	Email	Website
Address	Number	Number	Address	Address
THUSONG SERVICE CENTRE De Vries Street Beaufort West	021 - 448 5421 Mobile: 079 406 1760	021 - 448 2024	Molobeaufortwest1 @gmail.com info@molo.org.za	www. molosongololo. com

EMERGENCY NUMBERS: 082 731 5985 / 079 524 0621

MOSAIC

66 Cnr Mortlake & Ottery Roads Wynberg

Tel: 021- 761 7585 Fax: 021- 761 7584

E-mail: admin@mosiac.org.za Website: www.mosaic.org.za

Office/ Operating Time

Mon - Fri: 08:30 - 16:00

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse
- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions
- Public education and workshops on domestic violence and other forms of Gender-Based Violence"
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions

MOSAIC SIMELELA PROJECT

Khayelitsha Day Hospital Luwandle Road Site B Khayelitsha

Tel: 021- 361 0543 / 021- 361 4710 Fax: 021- 361 7818

24-Hour Line: 080 033 0101 E-mail: simelela@mosaic.org.za Website: www.mosaic.org.za

Office/ Operating Time

24 hours

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- One-stop centre for rape survivors
- Reproductive health
- Relationship counselling and mediation
- Emergency assistance
- Advice and counselling
- PFP services
- HIV/ Aids testing; pre- and post counselling

NETWORKING FOR CHRIST

Corner of Champaigne & Malva Street Wellington

Tel: 021- 021 007 0686 E-mail: info@nfcsa.org.za Website: www.nfcsa.org.za

Office/ Operating Time

Mon- Thur: 8:00- 17:00

Fri: 8:00-13:00

- Therapeutic services and counselling to victims of crime and violence
- Therapeutic group sessions for victims of crime and violence and gender-based violence
- Education workshops on gender-based violence
- Anger and forgiveness workshops
- Life skills for victims of crime and gender-based violence
- Fatherhood programme
- Financial education programme
- Support groups for victims of crime and gender-based violence
- Overcoming rejection and embracing self esteem
- Vision board workshop for women
- Heart sparks workshop for women

NEW WORLD FOUNDATION

Service organisation 290 Grindal Avenue Lavender Hill

Tel: 021- 701 1150

Shelter: 060 703 4576/ 081 810 0185 • Website: www.newworldfoundation.

org.za

Office/ Operating Time

Mon - Thur: 08:30 - 17:00

Fri: 08:30 - 15:30 Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

PARTNERS IN SEXUAL HEALTH

107 Joubert Street Parow Valley

Tel: 021- 932 6377 Fax: 086 573 4789

E-mail: admin@psh.org.za Website: www.psh.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Provides education and raises awareness about gender based violence
- Raises awareness about violence directed at women
- Identifies individuals vulnerable to gender based violence and provides workshops on remedial issues
- Educates men and boys about gender based violence

PATCH & HELDERBERG CHILD ABUSE CENTRE (HEAD OFFICE)

Community Care Lyndhurst Centre c/o Dummer & Doyle Streets Somerset West

Tel: 021- 852 6110 Cell: 084 594 8597 Fax: 021 - 852 7599

E-mail: childabuse@telkomsa.net Website: www.patch-helderberg.

com

TARGET AUDIENCE & RANGE OF SERVICES

- Free 24 hour service
- Therapeutic service for sexually abused children
- Prevention programmes/ talks on sexual abuse
- Court support
- 24 hour crisis line
- HIV/ Aids
- Assessments: allegation of sexual abuse of children
- Forensic assessments of cases

Office/ Operating Time

Mon - Fri: 08:00 - 16:00 24 hour crisis line

(7 branches: Macassar, Strand, Sir Lowry's Pass, Nomzamo, Lwandle, Zola)

RAPE CRISIS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
OBSERVATORY 23 Trill Road Observatory	021- 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis. org.za	Mon-Fri: 08:30-16:30
GATESVILLE, ATHLONE 335a Klipfontein Road Gatesville	021- 684 1180 24 Hour Line: 021 633 9229	021 637 9432	www.rapecrisis. org.za	Mon-Fri: 08:30-16:30
KHAYELITSHA 89 Msobomvu Drive Litha Park Observatory Office Khayelitsha	021- 684 1180 24 Hour Line: 021 361 9085	021 361 0529	www.rapecrisis. org.za	Mon-Fri: 08:30-16:30

RED CROSS CHILDREN'S HOSPITAL

Klipfontein Road Rondebosch Tel: 021- 685 4103

Fax: 021- 685 4107

Office/ Operating Time

24 Hours

TARGET AUDIENCE & RANGE OF SERVICES

Assessments, counselling & examinations

RURAL IMPACT

2 Bloekom Avenue Clanwilliam

Tel: 027- 482 1058; 067 026 8319 E-mail: RuralImpactC@gmail.com; vep@ruralimpact.co.za

Office/ Operating Time

Mon -Fri: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free services to vulnerable adults of all genders
- Counselling and support to victims of gender-based violence and their families
- Educational workshops on abuse
- We focus on adults from the age of 18 years
- Referrals to safe houses for victims of abuse
- A non-profit organisation that seeks to empower women against Gender Based Violence
- Therapeutic groups to victims of abuse

RURAL IMPACT

06 Burrelsingel Lamberts bay

Tel: 021 879 9011

E-mail: RurallmpactC@gmail.com;

vep@ruralimpact.co.za

Office/ Operating Time

Mon -Fri: 08:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free services to vulnerable adults of all genders
- Counselling and support to victims of gender-based violence and their families
- Educational workshops on abuse
- We focus on adults from the age of 18 years
- Referrals to safe houses for victims of abuse
- A non-profit organisation that seeks to empower women against Gender Based Violence
- Therapeutic groups to victims of abuse

SAFELINE

29 Thornton Road Athlone

Tel: 021- 638 4149

24 Hour Line/ Crisis Line 072 367

4588

Toll-Free: 0800 035 553 Fax: 021 - 638 0264

Website: www.safeline.org

Office/ Operating Time

Mon -Thur: 08:30 - 16:30

Fri: 08:00 - 15:30

- Free service
- Child sexual abuse services
- Therapeutic counselling for child abuse
- Biblio programme with schools and community centres
- Parenting programme
- Parenting life skills programme
- Abuse protocol programme with teachers
- Offer counselling for children

SANCA

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

Physical Address	Telephone Number	Fax Number	Website Address
ATHLONE Child Welfare Office 157 Lower Klipfontein Road Athlone	021- 397 2196	021- 397 4617	mitchellsplain@sancawc.co.za
ATLANTIS 1 Dolly Center 3 Adeness Crescent Westfleur Atlantis	021- 572 7461	021- 572 8743	atlantis@sancawc.co.za
REGIONAL OFFICE BELLVILLE 18 Karoo Street Bellville	021- 945 4080 / 1	021- 945 4082	www.sancawc.co.za
KHAYELITSHA E505 Scott Street CWD Building Khayelitsha	021- 364 5510	021- 364 5510	khayelitsha@sancawc.co.za
PAARL JF Phillips Building 1st floor 34 Lady Gray Street Paarl	021- 872 9671	021- 872 5050	paarl@sancawc.co.za

SANCA - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities to address substance abuse and related forms of abuse
- Specifically target high risk groups such as abused women in order to prevent substance abuse

Physical	Telephone	Fax	Website Address
Address	Number	Number	
TYGERBERG No 3 2nd Avenue Bellville	021 - 945 2099	021- 945 2098	tygerberg@sancawc.co.za

THE TRAUMACLINIC (HEAD OFFICE)

7 Summerley Road Kenilworth

Tel: 021- 762 7377

24 hour national emergency Traumaline: 084 944 9444

Fax: 021- 681 6901

E-mail: info@traumaclinic.co.za Website: www.traumaclinic.co.za

TARGET AUDIENCE & RANGE OF SERVICES

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Early intervention, counselling and support
- Work related trauma
- Psychosocial management of large scale disasters

TOUCHING NATIONS - VEP

30 Civic Way Matroosfontein

Tel: 021- 224 0983 Fax: 086 498 8353

E-mail: vep@touchingnations.org Website: www.touchingnations.org

Office/ Operating Time

Mon-Fri: 08:30 - 15:30

- Free services
- Open to members of the public that are 18 years and older and reside within Elsies River, Delft and its surrounding areas
- Aims to support victims and survivors of crime and violence, including gender-based violence as well as their families, to deal with the impact of the incident, which they have experienced
- The project objectives are to ensure that victims receive emotional and practical support, to assist victims with the management of trauma and lastly to refer victims to appropriate services where need be

TOUCHING NATIONS - VEP

TARGET AUDIENCE & RANGE OF SERVICES

- Educational workshops that comprise of awareness and preventive measures around gender-based violence and related themes
- Psychosocial support services that encompass therapeutic counsel-ling on an individual, couple, family, and group

TRIANGLE PROJECT

2nd Floor Leadership House Shortmarket Street Greenmarket Square Cape Town

Tel: 021 422 0255

Emergency line: 082 780 2044

Fax: 021- 686 1841

TARGET AUDIENCE & RANGE OF SERVICES

- Provides services for LGBTQIA+ (Lesbians, Gays, Bisexuals, Transgender/ Transsexual, Queer or Questioning, Intersex and asexual or Allied people) community – adults as well as adolescents
- Educating, lobbying and advocating against harmful stereotype
- Works alongside and with LGBTQIA+ community

WILLIAM SLATER CENTRE

32 Milner Road Rondebosch

Tel: 021- 681 6900 Fax: 021- 681 6901

TARGET AUDIENCE & RANGE OF SERVICES

- Psychosocial rehabilitation for patients from
- Lentegeur and Valkenberg hospitals
- Counselling individuals who experience various forms of violence

YOUTH FOR CHRIST - CALITZDORP HOPE Options Centre / Kidstop

20 Calitz Street Calitzdorp

Tel: 044 213 3003

Cell/ WhatsApp: 076 271 9001 Email: hopeoptionscentre@gmail.

com

Facebook: Hope Options Centre -

YFC, Calitzdorp

- Crisis counselling and support for pregnant women
- Pregnancy Testing
- Counselling for persons infected with HIV/ AIDS
- Counselling and support for victims of GBV
- GBV Educational Workshops
- Life skills presentations to Youth Groups
- Youth Camps
- Parenting workshops



LEGAL SERVICES

BLACK SASH NATIONAL OFFICE

Elta House 3 Caledonian Road Mowbray

Tel: 021- 686 69 52 Fax: 021- 686 6971

Website: www.blacksash.org.za

Office/ Operating Time Mon - Fri: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Paralegal advice
- Conduct rights education workshops
- Advocacy and monitoring of government services pertaining to social economic rights eg. social grants and maintenance

COMMISSION FOR GENDER EQUALITY

5th Floor ABSA Building 132 Adderley Street Cape Town

Tel: 021- 426 4080 Fax: 021- 424 0549

Website: www.cge.org.za

Office/ Operating Time Mon - Fri: 08:00 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provide services such as litigation, complaints handling and investigations, litigation in equality court, research department on gender equality matters
- Public education and information department that deals with public outreach and stakeholder engagement
- Conducts workshops on domestic violence act, sexual harassment in the workplace
- Parliamentary unit

DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

Plein Park Building 37 Plein Street Cape Town

Tel: 021- 462 5471 Fax: 021- 462 3135

Website: www.justice.gov.za

- The provision of transparent, responsive and accountable justice for all
- Effective and efficient justice services relating to criminal-, civil- and family law matters
- VEP related services include:
 - Applications for domestic violence protection orders
 - Request a further warrant of arrest of a domestic violence correspondent
 - Making an affidavit regarding contravention of a domestic violence protection order
 - Apply for variation or setting aside of a domestic violence protection order
- Apply for a maintenance order
- Changing the amount of maintenance

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Cell: 073 463 4253 / 083 894 7275 E-mail: foundationv@ymail.com

Contact Details (Pretoria)

Tel: 012-812 1530

TARGET AUDIENCE & RANGE OF SERVICES

- Legal information
- Assistance with completion of legal forms
- Monitoring progress cases and recording incidents of reported crimes in communities

KAROO CENTER FOR HUMAN RIGHTS

120 Bird Street Beaufort West

Tel: 023 - 414 2480 Fax: 023 - 414 2470 E-mail: info@kchr.org.za

Office/ Operating Time

Mon - Thur: 08:30 - 16:30

Fri - 08:30 - 13:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes on domestic violence, including information on rights and how to apply for protection orders/ interdicts
- Awareness raising programmes with farm workers (men and women) relating to their rights and land issues
- Information on prisoner rights (men & women)

LEGAL AID

- Provides legal aid and advice in civil and criminal matters
- Means test is set at R5500 for single persons and R6000 for a married couple must prove that he or she earns either below or on the stipulated above amount to qualify for free services
- Represent people in court

Physical	Telephone	Fax	Website	Operating
Address	Number	Number	Address	Hours
CAPE TOWN Parliament Towers 60 St George's Mall 2nd floor Cape Town	021- 426 4126	021- 422 5797	www.legal-aid. co.za	Mon-Fri: 07:00-16:30

LEGAL AID - Continued							
Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours			
BELLVILLE 2nd Floor Van der Stel Building 68 c/o Voortrekker & Curban Roads Bellville	021- 949 3632	021- 426 5766	www.legal-aid. co.za	Mon-Fri: 07:00-16:30			
ATHLONE 2nd Floor Melofin Building Old Klipfontein Road Athlone	021- 697 5252	021- 697 53 16	www.legal-aid. co.za	Mon-Fri: 07:00-16:30			

LEGAL RESOURCES CENTRE

54 Shortmarket Street Greenmarket Place Cape Town

Tel: 021- 423 8285 Fax: 021- 423 0935 Website: www.lrc.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Public interest law firm, legal advice and support, work around access to social welfare, refugees and asylum seekers
- Access to housing, land and land restitution, environmental law, provide NPO support, project focused on gender and women's rights

MOSAIC

66 Cnr Mortlake & Ottery Roads Wynberg

Tel: 021- 761 7585 Fax: 021- 761 7584

E-mail: admin@mosiac.org.za Website: www.mosaic.org.za

Office/ Operating Time

Mon - Fri: 08:30 - 16:00

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse
- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions

MOSAIC - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Public education and workshops on domestic violence and other forms of Gender-Based Violence"
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions

MUSLIM JUDICIAL COUNCIL

20 Cashel Avenue Athlone

Tel: 021- 684 4600 Fax: 021- 696 5154

Website: www.mjc.org.za

Office/ Operating Time Mon - Fri: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service but donations are welcome
- Provide assistance with Islamic legal matters, family issues, battery and rape
- Counselling

NATIONAL PROSECUTING AUTHORITY (NPA)

115 Buitengracht Street Cape Town

Tel: 021- 487 7000 Fax: 021- 696 5154

Website: www.npa.gov.za

Office/ Operating Time

Mon - Fri: 08:00 - 16:00

- Ensuring justice for victims of crime by prosecuting without fear, favour or prejudice and by working with partners & public to solve and prevent crime
- Institute and conduct criminal proceedings on behalf of the state
- Carry out necessary functions incidental to instituting and conducting such criminal proceedings (this includes investigation)
- Discontinue criminal proceedings
- SOCA Unit (Sexual Offences and Community Affairs)
- Enhancing the capacity to prosecute sexual offences and domestic violence cases
- Reducing secondary victimisation of complainants
- Prevent and react to gender based violence
- Raising public awareness of the scourge of sexual offences and domestic violence
- Ensure the proper management of young offenders
- Human Trafficking mandated as lead department

RAPE CRISIS

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Offers counselling, advocacy, court support, training and development
- Target audience: 14 years and older

Physical Address	Telephone Number	· · · · · · · · · · · · · · · · · · ·		Operating Hours
CAPE TOWN: OBSERVATORY Physical Address 23 Trill Road Observatory	021- 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis. org.za	Mon-Fri: 08:30-16:30
GATESVILLE, ATHLONE 325 Grassroots Building Lower Klipfontein Road Gatesville	021- 684 1180	021- 633 9229	www.rapecrisis. org.za	Mon-Fri: 08:30-16:30
KHAYELITSHA 89 Msobomvu Drive litha Park Khayelitsha	021- 361 9228	021- 361 0529	www.rapecrisis. org.za	Mon-Fri: 08:30-16:30

SAFELINE

29 Thornton Road Athlone

Tel: 021- 638 4149 Fax: 021- 638 0264

Website: www.safeline.org

Office/ Operating Time

Mon - Thur: 08:30 -16:30

Fri: 08:00 -15:30

- Free service
- Court support
- Counselling services to address adult/ child sexual abuse
- Group therapy
- 24 hour crisis line
- Abuse protocol programme with teachers
- Biblio programme with schools and community

SA HUMAN RIGHTS COMMISSION (SAHRC)

7th Floor ABSA building 132 Adderley Street Cape Town

Tel: 021- 426 2277 Fax: 021 - 426 2875

Website: www.sahrc.org.za

Office/ Operating Time

Mon - Fri: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Promote, protect and monitor human rights
- Complaints handling
- Investigations into human rights violations upon receipt of complaints
- Initiate investigations on its own accord
- Make findings and recommendations
- Mediate and conciliate
- Refer matters to the Equality Court
- Litigation
- Interventions and stakeholder engagements
- Public hearings

UNIVERSITY OF CAPE TOWN (UCT) TARGET AUDIENCE & RANGE OF SERVICES LEGAL AID CLINIC

Room 439 Kramer Building 1 Stanley Road Rondebosch

Tel: 021- 650 3551 Fax: 021- 650 5665

Office/ Operating Time Mon - Fri: 08:30 - 16:30 • Legal advice to persons in need

UNIVERSITY OF STELLENBOSCH LEGAL AID CLINIC

Room 439 Kramer Building 1 Stanley Road Rondebosch

Tel: 021- 808 3432 Fax: 021- 808 3720

Office/ Operating Time

Mon - Fri: 08:00 - 16:30

- Free service
- Provide legal advice in terms of divorce, evictions, labour matters, debt counselling and accidents
- Parenting programmes and parenting life skills programmes

UNIVERSITY OF THE WESTERN CAPE (UWC) CAPE LEGAL AID CLINIC

UWC Modderdam Road Bellville

Tel: 021- 959 2756 Fax: 021- 959 2747

Office/ Operating Time Mon - Fri: 08:30 - 16:30

TARGET AUDIENCE & RANGE OF SERVICES

- R30 administration fee
- Civil matters

WOMEN'S LEGAL CENTRE

7th floor Constitution House 124 Adderley Street Cape Town

Tel: 021- 424 5660 Fax: 021- 424 5206 E-mail: info@wlce.co.za Website: www.wlce.co.za

Office/ Operating Time Mon - Fri: 08:30 - 16:30

- Free service
- Focus on women's rights with specific emphasis on:
 - Fair access to resources
 - Improve access to legal services for women
 - and girl children to protect them from gender
 - based violence
 - To extend tenure to women in their own right and to prevent loss of tenure on dissolution of relationships
 - Employment protection for women
 - Provide advice and support on reproductive health matters
 - Free legal advice
 - Advocacy and training around women's rights

WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES

- Offer free basic legal information, advice and services to people who are not familiar
 with or do not understand their legal and constitutional rights and who are marginalised through poverty, social circumstances and geographical location
- Educate communities on how and where to access services offered by government departments and agencies
- Support clients with issues ranging from social grant access, civil matters, labour disputes and land entitlements of primary-level entities for marginalised and rural communities

Legal Advice Office	Physical Address	Telephone Number	E-mail Address
ATHLONE DISTRICT ADVICE OFFICE	Aden Avenue Athlone	021- 697 4167	athloneadvice@telkomsa.net
ATLANTIS ADVICE & DEVELOPMENT OFFICE	Hartebeeskraal MPCC Nottingham Street Sherwood Park Atlantis	021- 572 1888	
BEAUFORT WEST LEGAL ADVICE & DEVELOPMENT OFFICE		023- 414 3334	
BONTEHEUWEL COMMUNITY- BASED PARALEGAL OFFICE	Room 4 , Multipurpose Cnr Eldel & Jakkelsvlei Streets Bonteheuwel	021- 695 0331 072 661 0818 071 494 1177	bcbpo@telkomsa.net bonteheuwela@telkomsa.net
BOTRIVIER ADVICE AND DEVELOPMENT CENTRE		028- 284 9749 072 146 0290	bodc@mweb.co.za
CEDERBURG MATSIKAMA 8TH NETWORK	83 Voortrekker Street Citrusdal	022- 921 2113 072 103 1286	

WESTERN CAPE PA	ARALEGAL ASSO	CIATION: LEGAL	ADVICE OFFICES - Continued
Legal Advice Office	Physical Address	Telephone Number	E-mail Address
DORINGBAAI MULTIPURPOSE AND RESOURCE CENTRE		027- 215 1539 082 612 4594	
ELSIES RIVER ADVICE OFFICE		021- 932 7531 072 429 5118	elsiesadvice@mweb.co.za
HEIDELBERG ADVICE & DEVELOPMENT CENTRE		028- 722 2759 073 332 8992	pretoriusclive@gmail.com
HEIDEVELD AND DISTRICT ADVICE OFFICE	1 Heideveld Town Center Corner Ascencion Heideveld Road Athlone	021- 699 1537 084 387 8304 061 071 7501	heideadvice@telkomsa.net
NELSPOORT ADVICE OFFICE		023- 416 1878 082 5057448	nelspoort@telkomsa.net julline@webmail.co.za
NEW WORLD FOUNDATION (STEENBERG)		021- 788 4055	nwsacc@mweb.co.za
OVERBERG DEVELOPMENT & EMPOWERMENT CENTRE (CALEDON)		028- 212 2327 082 530 3220	dawidkroukamp@telkomsa. net
PRINCE ALBERT ADVICE OFFICE	3 Voor Street Prince Albert 6930	023- 541 1340 072 738 0183 079 347 9859	

WESTERN CAPE PARALEGAL ASSOCIATION: LEGAL ADVICE OFFICES - Continued

Legal Advice Office	Physical Address	Telephone Number	E-mail Address
SWELLENDAM ADVICE & DEVELOPMENT CENTRE		073 648 8859	Rachel.Windvogel@LABOUR. gov.za
VREDENDAL ADVICE OFFICE		084 244 3697	

PUBLIC EDUCATION & AWARENESS	

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

ANEX (ACTIVISTS NETWORKING AGAINST THE EXPLOITATION OF CHILDREN

Tel: 021- 638 5521 Fax: 021- 638 5520

E-mail: director@anexcdw.org.za

TARGET AUDIENCE & RANGE OF SERVICES

 Service & advocacy organisation providing education and training on human trafficking and child labour

CAPE MENTAL HEALTH SOCIETY

22 Ivy Street Observatory

Tel: 021- 447 9040 Fax: 021- 448 8475 E-mail: info@cmh.org.za

Website: www.capementalhealth.

co.za

TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Awareness amongst public prosecutors andpolice when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills
- Training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability

COMMISSION ON GENDER EQUALITY (CGE)

5th Floor ABSA building 132 Adderley Cape Town

Tel: 021- 426 4080 Fax: 021- 424 0549

Website: www.cge.org.za

Office/ Operating Time Mon - Fri: 08:00 - 16:30

- Free service
- Awareness raising and public education pertaining to domestic violence legislation and sexual harassment in the workplace
- Research department on gender equality matters
- Litigation, complaints handling and investigations
- Litigation in the equality court

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

COMMUNITY ACTION TOWARDS A SAFER ENVIRONMENT (CASE)

c/o Mount View Secondary School, Athwood Road Hanover Park

Tel: 021-691 7066

Website: www.case.za.org

TARGET AUDIENCE & RANGE OF SERVICES

- CASE seeks to break the cycle of crime and violence in which young people live by equipping community members to recognise and respond appropriately to both the causes and effects of crime and violence in their communities
- Training and personal development
- Community development
- Research and advocacy

CWD DOMESTIC VIOLENCE PROJECT: GUGULETHU

St Gabriels Catholic Church Gugulethu NY5

Tel: 021- 633 3458 Fax: 021- 637 4420

Website: www.cwd.org.za

Office/ Operating Time

Mon - Fri: 09:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Services for persons with intellectual disability
- SAVE programme offers victims of sexual abuse and their families psychological counselling and the same access to justice as the general population
- Awareness amongst public prosecutors andpolice when dealing with complainants with intellectual disability, by training them in appropriate interviewing skills
- Training and ongoing technical support to mental health societies, clinical psychologists and related professionals across South Africa, in order to extend this programme nationally to complainants with intellectual disability

FAMSA: KNYSNA

21 Spring Street Knysna

Plettenberg Bay satellite office: Crescent Street (Catholic Church) Plettenberg Bay

Tel: 044- 382 5129 / 044- 533 5884 Fax: 044- 382 7961

E-mail: knysna@famsa.org.za Website: www.famsa.org.za

Office/ Operating Time

Mon - Fri: 09:00 - 16:00

- Free service
- Training on HIV/Aids
- Training workshops on counselling relating to domestic violence
- Life skills training
- Individual and group counselling services for women, men and families

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

FAMSA: OUTENIQUA

68 Mead Street George

Tel: 044- 874 5811 Fax: 044- 874 7026

E-mail: george@famsa.org.za Website: www.famsa.org.za

Office/ Operating Time Mon - Fri: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Training of volunteers working at the Thuthuzela
- Care Centre which provides support to women who have been raped or sexually assaulted
- Training on basic counselling skills with respect to dealing with trauma
- Counselling and information is provided with respect to family interventions including domestic violence and HIV/ Aids awareness

FOUNDATION FOR VICTIMS OF CRIME (FOVOC)

Cell: 073 463 4253/ 083 894 7275 E-mail: foundation@ymail.com

TARGET AUDIENCE & RANGE OF SERVICES

- Provide education and local support systems for communities
- Engage the local community through awareness campaigns
- Capacitate local community organisations to understand and fully exercise the rights of victims

ILITHA LABANTU: GUGULETU OFFICE

NY22-26A Guguletu

Tel: 021- 633 2383 Fax: 021- 633 9524

E-mail: admin@ilithalabantu.org Website: www.ilithalabantu.com

Office/ Operating Time Mon - Fri: 09:00 -17:00

- Free service
- Training of counsellors/ police training
- Public education
- Counselling in case of rape, domestic violence and child abuse
- Family enrichment programmes
- "BRIDGE" employment training project

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

KAROO CENTRE FOR HUMAN RIGHTS

120 Bird Street Beaufort West

Tel: 023- 414 2480 Fax: 023- 414 2470 E-mail: info@kchr.org.za

Office/ Operating Time Mon - Fri: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Awareness programmes relating to domestic violence, including information on rights and how to apply for protection orders
- Awareness raising programmes with farm workers (men and women) focussing on their rights and land issues
- Education/information on prisoner rights (men and women)

LIFELINE: WYNBERG

38 Flemming Road Wynberg

Tel: 021- 762 8198 Fax: 021- 762 7469

Website: www.lifeline.org.za

TARGET AUDIENCE & RANGE OF SERVICES

 Training on basic life skills and personal growth courses for adults who have been victims of violence

MOLO SONGOLOLO

TARGET AUDIENCE & RANGE OF SERVICES

 Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical	Telephone	Fax	Email	Website
Address	Number	Number	Address	Address
ATLANTIS Unit 1 Market Street Atlantis	021 - 448 5421 Mobile: 071 819 3275	021 - 448 2024	atlantismolo@ gmail.com info@molo.org.za	www. molosongolo. org

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

MOLO SONGOLOLO - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Free service for child victims of sexual abuse and exploitation, those at risk from 10 to 17-years of age and their families
- Advancing the rights, care, development, protection and participation of children through awareness, education, training, advocacy, lobbying and provision of support services

Physical Address	Telephone Number	Fax Number	Email Address	Website Address
CAPE TOWN Main Office 46 Trill Road Observatory	021 - 448 5421 Mobile: 082 731 5985	021- 448 2024	socialworker@ molo.org.za info@molo.org.za	www. molosongololo. com
DELFT Welwitschia Primary School 9 Welwitschia Street Delft	021 - 448 5421 Mobile: 071 282 4694	021 - 448 2024	delftmolo@gmail. com info@molo.org.za	www. molosongololo. com
THUSONG SERVICE CENTRE De Vries Street Beaufort West	021 - 448 5421 Mobile: 079 406 1760	021 - 448 2024	Molobeaufortwest1 @gmail.com info@molo.org.za	www. molosongololo. com

EMERGENCY NUMBERS: 082 731 5985 / 079 524 0621

MOSAIC

66 Cnr Mortlake & Ottery Roads Wynberg

Tel: 021- 761 7585 Fax: 021- 761 7584

E-mail: admin@mosiac.org.za Website: www.mosaic.org.za

Office/ Operating Time Mon - Fri: 08:30 - 16:00

- Free service
- A community based non-profit organisation that seeks to heal and empower women against Gender-Based Violence
- Counselling and support to rape survivors
- Supportive and educational services for abused women and female youth
- Education and workshops on abuse
- Support groups and counselling relating to abuse



The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

MOSAIC - Continued

TARGET AUDIENCE & RANGE OF SERVICES

- Mosaic court support offers support services at domestic violence section of several Magistrates' Courts
- Targeted training programs for survivors, community-based organisation, community leaders and other institutions
- Public education and workshops on domestic violence and other forms of Gender-Based Violence"
- Assertiveness training for women
- MOSAIC Engaging Men & Boys Programme aimed at preventing domestic violence through community-based interventions

NEW WORLD FOUNDATION

Service organisation 290 Grindal Avenue Lavender Hill

Tel: 021- 701 1150

Shelter: 060 703 4576/ 081 810 0185 Website: www.newworldfoundation.

org.za

Office/ Operating Time

Mon - Thur: 08:30 - 17:00

Fri: 08:30 - 15:30

Shelter: 24 hour service

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

NONCEBA FAMILY COUNSELLING CENTRE [Khayelitsha]

29 Tanga Street Eyethu Khayelitsha

Tel: 021- 364 0135 Cell: 083 364 5381 Fax: 021- 361 0323

Email: admin@nonceba.org Website: www.nonceba.org

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational programmes to raise awareness about child abuse, specifically sexual violence perpetrated against children
- Educational awareness is done at 12 schools in the form of workshops with teachers as well as fun workshops with learners
- Workshops provided during aftercare programmes hosted at these schools
- Community awareness is also done through input on community radio shows

Office/ Operating Time

Mon - Fri: 08:30 -16:30

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

RAPE CRISIS

- Free service
- Counselling
- Advocacy
- Court support
- Training and development
- Target group: 14 years and older
- Psycho-social support at Thuthuzela Care Centres

Physical Address	Telephone Number	Fax Number	Website Address	Operating Hours
OBSERVATORY 23 Trill Road Observatory	021- 447 1467 24 Hour Line: 021- 447 9762	021- 447 5458	www.rapecrisis. org.za	Mon-Fri: 08:30-16:30
GATESVILLE, ATHLONE	021- 684 1180 24 Hour Line: 021 633 9229	021 637 9432	www.rapecrisis. org.za	Mon-Fri: 08:30-16:30
KHAYELITSHA 89 Msobomvu Drive Litha Park Observatory Office Khayelitsha	021- 684 1180 24 Hour Line: 021 361 9085	021 361 0529	www.rapecrisis. org.za	Mon-Fri: 08:30-16:30

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

SANCA

E505 Scott Street CWD Building Khayelitsha

Tel: 044- 874 5811 Fax: 044- 874 7026

E-mail: george@famsa.org.za Website: www.famsa.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Educational training and life skills intervention programmes for high risk communities addressing substance abuse and related forms of abuse

SOUTH AFRICAN FAITH & FAMILY INSTITUTE (SAFFI)

Tel: 012- 462 2277 Fax: 012- 462 2276 Cell: 082 475 5116

E-mail: info@saffi.org.za Website: www.saffi.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Being a resource to religious leaders, institutions and faith communities
- Advancing a coordinated, multi-sectoral, culturally restorative justice response to violence against women and children
- Domestic violence training
- Gender reconciliation workshops

THE TRAUMACLINIC (HEAD OFFICE)

7 Summerley Road Kenilworth

Tel: 021- 762 7377 Fax: 021- 681 6901

E-mail: info@traumaclinic.co.za 24 hour national emergency

Traumaline: 084 944 9444

Office/ Operating Time

Mon - Fri: 08:00 -16:00

- A national network of 150 professionally registered trauma practitioners, psychologists, social workers and counsellors, providing trauma support services
- Trauma training for professionals on early intervention, trauma support, trauma related disorders and trauma treatment
- Volunteers training in trauma support and counselling
- Managerial training in trauma preparedness, dealing with the impact of trauma in organisations, creating peer support systems for trauma response, training of line management
- Community developing of trauma support
- systems in under-resourced communities

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

TRAUMA CENTRE FOR VICTIMS OF VIOLENCE AND TORTURE

Cowley House 126 Chapel Street Woodstock

Tel: 021- 465 7373 Fax: 021- 462 3143

E-mail: director@trauma.org.za Website: www.trauma.org.za

Office/ Operating Time Mon - Fri: 08:00 -16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Workshops are free, however fees are charged for individual and group counselling sessions for those linked to corporates and NPOs
- Workshops/ courses on understanding violence and trauma
- Training of caregivers on developing strategies for working with trauma

UWC GENDER EQUITY UNIT

Kwenaite Building, UWC Modderdam Road Bellville

Tel: 021- 959 2812 Fax: 021- 959 1314

E-mail: gender@uwc.ac.za

Office/ Operating Time Mon - Fri: 08:30 -16:30

TARGET AUDIENCE & RANGE OF SERVICES

- No fixed cost, but donations are welcome
- Facilitates awareness raising workshops with external organisations on issues dealing with violence against women
- Training for students and staff

WESTERN CAPE NETWORK ON VIOLENCE AGAINST WOMEN (WCNOVAW)

Suite 201 Foyer A Building 17 Waverley Business Park Wycroft Road Mowbray

Tel: 021- 448 6180 Cell: 082 323 0001 Fax: 021 - 448 6178

E-mail: info@wcnetwork.co.za Website: www.wcnetwork.org.za

- Focusing on gender equality
- A network and support organisation that leads and coordinates initiatives towards the prevention of all forms of violence against women in private as well as public spheres
- Linking concerned groups of women to relevant government structures to effect change
- Coordination of training and capacity building

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

WOMEN ON FARMS PROJECT (WFP)

32 Four Oaks Building c/o Bird & Molteno Streets Stellenbosch

Tel: 021- 887 2690 Fax: 021- 887 2963 E-mail: wfp@wfp.org.za Website: www.wfp.org.za

Office/ Operating Time

Mon to Fri: 08:00 - 17:00 Workshops are operated at times that are convenient for farm workers e.g in the evening or over a weekend

- Free service
- Training and awareness raising about a range of issues facing women farm workers, including that of gender-based violence
- Targeted training of specific women farm workers who act as resource agents for a particular farming community to which they belong
- Broader awareness raising with key stakeholders to highlight the extent of women farm workers' vulnerability to violence and the need for an effective response

TRAINING

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to public education and awareness

INTERNATIONAL ORGANISATION FOR MIGRATION (IOM)

Unit 202 2nd Floor 80 Strand Street Cape Town

Tel: 012- 342 2789 Fax: 012- 342 0932

Website: www.iom.org.za

Office/ Operating Time Mon - Fri: 08:00 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Accredited training on human trafficking
- Advances the understanding of migration issues
- Assists in meeting operational challenges of migration and mobility

NICDAM (THE NATIONAL INSTITUTE FOR COMMUNITY DEVELOPMENT AND MANAGEMENT)

NICDAM Western Cape Sattelite Campus Saartjie Baartman Centre 9 Klipfontein Road Surrev Estate

Tel: 021- 633 5287 (Cape Town Office) Tel: 012- 656 7014 (Head Office)

Fax: 021- 637 3487 Cell: 079 695 3686

E-mail: nicdamwc@nicdam.co.za Website: www.nicdam.co.za

- Accredited training provider (HWSETA & ETDP SETA) providing full qualifications and short courses in the fields of victim empowerment
- National Certificate victim empowerment and support (Level 2)
- National Certificate victim empowerment and support (Level 3)
- Examples of short courses related to Victim Empowerment:
 - Understanding of and dealing with genderviolence
 - Supporting child- and youth victims
 - The methodology of awareness raising, advocacy and community communication in the field of victim empowerment
 - Personal development and care of the caregiver
 - Identifying and assessment of victims of human trafficking
- Training related to HIV/ Aids
- Computers (office software)
- First Aid
- · Child and youth care



ECONOMIC EMPOWERMENT

The majority of service providers identified provide a range of services – this section only highlights their contribution relating to economic empowerment

DEPARTMENT OF LABOUR

4th - 6th Floor Wesbank Building c/o Riebeeck and Long Streets Cape Town

Tel: 021- 441 8000 Fax: 021- 441 8135

Website: www.labour.gov.za

Office/ Operating Time

Mon - Fri: 07:30 - 16:00

TARGET AUDIENCE & RANGE OF SERVICES

- Free service
- Provides public employment services for skills and development training

KHAYELITSHA DEVELOPMENT FORUM

Office 10 Khayelitsha Training Centre c/o Spine & Lwandle Roads Khayelitsha

Tel: 021- 361 5711 Fax: 021- 547 8758 Website: www.kdf.org.za

TARGET AUDIENCE & RANGE OF SERVICES

- Voluntary organisation acting as a vehicle for socio-economic development of the Kayelitsha community
- Establish training and educational programmes to increase employment opportunities, skills levels and quality of life

NEW WORLD FOUNDATION

Service organisation 290 Grindal Avenue Lavender Hill

Tel: 021- 701 1150

Shelter: 060 703 4576/ 081 810 0185 Website: www.newworldfoundation.

org.za

Office/ Operating Time

Mon - Thur: 08:30 - 17:00

Fri: 08:30 - 15:30

Shelter: 24 hour service

- Free service
- Counselling focusing on domestic violence
- Training centre
- Social work assistance regarding housing and social issues
- Provide support groups for LGBTQIA+ community
- Provide couples counselling in partnership with NPOs such as Triangle project and Mosaic

ECONOMIC EMPOWERMENT

The majority of service providers identified provide a range of services - this section only highlights their contribution relating to economic empowerment

SEDA

- Gives advice about business
- Assist small business or entrepreneurs to start business
- Non-financial development
- Refers to institutions providing loans
- Women economic empowerment services focused on entrepreneurial development
- Individual analysis based on business idea
- Skills training based on client need

Physical address	Telephone Number	Fax Number	E-mail Address	Website Address	Operating Hours
BELLVILLE 2nd Floor Lowville Place 23 Vrede Street Bellville	021- 949 2227	021- 949 2237	cdaniels@ seda.org.za	www.seda.org. za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30
GEORGE Entrance A Beacon Place 125 Mead Street George	021- 949 2227	021- 949 2237	cdaniels@ seda.org.za	www.seda.org. za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30
STELLEN BOSCH WINELANDS DISTRICT 1st Floor Eikestad Mall Bird Street Stellenbosch	021- 883 9270	021- 883 9277		www.seda.org. za	Mon-Thur: 08:00-16:45 Fri: 08:00-15:30

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Western Cape Government: Department of Social Development Private Bag X 9112 Cape Town 8000 South Africa

Toll-free no: 0800 220 250

